# AWK-4121 User's Manual

Fifth Edition, January 2011

www.moxa.com/product



# AWK-4121 User's Manual

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### **Table of Contents**

1.	Introduction	
	Overview	
	Package Checklist	
	Product Features	1-2
	Product Specifications	
	Functional Design	1-5
	LED Indicators	1-5
	Beeper	1-6
	Reset Button	1-6
	Relay (Digital Output)	1-7
2.	Getting Started	2-1
<u> </u>	First-time Installation and Configuration	
	Communication Testing	
	Function Guide	
3.	Web Console Configuration	
	Configuration by Web Browser	
	Overview	
	Basic Settings	
	System Info Settings	
	Network Settings	
	Time Settings	
	Wireless Settings	
	Operation Mode	
	Basic Wireless Settings	
	WLAN Security Settings	
	Advanced Wireless Settings	
	WLAN Certification Settings (for EAP-TLS in Client mode only)	
	Advanced Settings	
	Using Virtual LAN	
	The Virtual LAN (VLAN) Concept	
	Configuring Virtual LAN	
	DHCP Server (for AP mode only)	
	Packet Filters	
	RSTP Settings (for AP mode only)	
	SNMP Agent	3-29
	Link Fault Pass-Through (for Client/Slave mode only)	
	Auto Warning Settings	
	System Log	
	Syslog	
	E-mail	
	Relay	
	Тгар	
	Status	3-36
	Associated Client List (for AP mode only)	
	DHCP Client List (for AP mode only)	
	System Log	
	Relay Status	
	DI and Power Status	
	Wireless Status	
	Maintenance	
	Console Settings	
	Ping	
	Firmware Upgrade	
	Config Import Export	
	Load Factory Default	
	Password	
	Misc. Settings	
	Save Configuration	
	Restart	3-43
	Logout	3-43
ι.	Software Installation/Configuration	4-1
-	Overview	
	AWK Search Utility	
	Installing AWK Search Utility	
	Configuring AWK Search Utility	
	· · · · · · · · · · · · · · · · · · ·	

5.	Other Console Configurations	
	RS-232 Console Configuration (115200, None, 8, 1, VT100)	
	Configuration by Telnet and SSH Consoles	
	Configuration by Web Browser with HTTPS/SSL	
	Disabling Telnet and Browser Access	
6.	References	
•.	Wireless Distribution System (WDS)	
	Beacon	
	DTIM	
	Fragment	
	RTS Threshold	
	STP and RSTP	6-4
	The STP/RSTP Concept	
	Differences between RSTP and STP	
7.	Supporting Information	
	About This User's Manual	
	DoC (Declaration of Conformity)	
	Federal Communication Commission Interference Statement	
	R&TTE Compliance Statement	7-3
	Firmware Recovery	
	Technical Support Contact Information	

Moxa's AirWorks AWK-4121 enables wireless access to network resources. The AWK-4121 is rated to operate at temperatures ranging from -40 to 75°C and is rugged enough for any harsh industrial environment.

The following topics are covered in this chapter:

- Overview
- Package Checklist
- Product Features
- Product Specifications
- Functional Design
  - > LED Indicators
  - > Beeper
  - Reset Button
  - Relay (Digital Output)

# **Overview**

The AWK-4121 outdoor wireless AP/bridge/client is an ideal 3-in-1 solution for industrial applications that are hard to wire, too expensive to wire, or use mobile equipment that connect to a TCP/IP network.

The AWK-4121 is rated to operate at temperatures ranging from -40 to 75°C, and its dust-tight and weatherproof design is IP68-rated. An IP68 rating means the device is completely protected from dust and is protected against the effects of immersion in water between 15cm and 1m in depth. This means you can set up a WLAN or extend existing wired networks to outdoor locations and still maintain a reliable connection. The AWK-4121 has two redundant DC power inputs for increased reliability, can be powered via PoE, and is easy to deploy.

# **Package Checklist**

Moxa's AWK-4121 is shipped with the following items. If any of these items is missing or damaged, please contact your customer service representative for assistance.

- AWK-4121
- omni-directional antennas (2/5 dBi, N-type male, 2.4/5 GHz)
- Wall mounting kit
- Field-installable power plug
- Field-installable RJ45 plug
- Metal cap to cover M12 female DI/O connector
- Metal cap to cover RJ45 connector
- Documentation and software CD
- Quick installation guide (printed)
- Warranty card

**NOTE** The above items come with the AWK-4121 standard version. The package contents may vary in different customized versions.

# **Product Features**

- IEEE802.11a/b/g Compliant.
- Three-in-one design (AP/Bridge/Client).
- Advanced Wireless Security:
  - ➢ 64-bit and 128-bit WEP/WPA/WPA2.
  - ➢ SSID Hiding/IEEE 802.1X/RADIUS.
  - > Packet access control & filtering.
- STP/RSTP support for redundancy of system networking.
- Long-distance transmission support.
- Turbo Roaming enables rapid handover (Client mode).
- ABC-01 for configuration import/export
- Customized antenna selection.
- RS-232 console management.
- 2DI+1DO for on-site monitoring and warming.
- Operating temperature range from -40 to 75℃.
- Power input via PoE (Power over Ethernet) or redundant 24 VDC power inputs.
- Wall mounting ability.

- IP68-rated metal housing.
- Waterproof RJ45 connectors and M12 connectors.

# **Product Specifications**

### WLAN Interface

### Standards:

IEEE 802.11a/b/g/h for Wireless LAN

- IEEE 802.11i for Wireless Security
- IEEE 802.3u for 10/100BaseT(X)
- IEEE 802.3af for Power-over-Ethernet

IEEE 802.1D for Spanning Tree Protocol

- IEEE 802.1w for Rapid STP
- IEEE 802.1Q VLAN

### Spread Spectrum and Modulation (typical):

- DSSS with DBPSK, DQPSK, CCK
- OFDM with BPSK, QPSK, 16QAM, 64QAM
- 802.11b: CCK @ 11/5.5 Mbps, DQPSK @ 2 Mbps, DBPSK @ 11 Mbps
- 802.11a/g: 64QAM @ 54/48 Mbps, 16QAM @ 36/24 Mbps, QPSK @ 18/12 Mbps, BPSK @ 9/6 Mbps

### **Operating Channels (central frequency):**

US:

2.412 to 2.462 GHz (11 channels)

5.18 to 5.24 GHz (4 channels)

EU: 2.412 to 2.472 GHz (13 channels)

5.18 to 5.24 GHz (4 channels)

JP:

- 2.412 to 2.472 GHz (13 channels, OFDM)
- 2.412 to 2.484 GHz (14 channels, DSSS)
- 5.18 to 5.24 GHz (4 channels for W52)

### Security:

- SSID broadcast enable/disable
- Firewall for MAC/IP/Protocol/Port-based filtering
- 64-bit and 128-bit WEP encryption, WPA /WPA2 Personal and Enterprise (IEEE 802.1X/RADIUS, TKIP and AES)

### Transmission Rates:

802.11b: 1, 2, 5.5, 11 Mbps 802.11a/g: 6, 9, 12, 18, 24, 36, 48, 54 Mbps

### TX Transmit Power (for hardware revision 1.1):

802.11b:

Typ. 23±1.5 dBm @ 1 to 11 Mbps

802.11g:

Typ. 20±1.5 dBm @ 6 to 24 Mbps, Typ. 19±1.5 dBm @ 36 Mbps, Typ. 18±1.5 dBm @ 48 Mbps, Typ. 17±1.5 dBm @ 54 Mbps

802.11a:

Typ. 18±1.5 dBm @ 6 to 24 Mbps, Typ. 16±1.5 dBm @ 36 to 48 Mbps, Typ. 15±1.5 dBm @ 54 Mbps

#### RX Sensitivity (for hardware revision 1.1):

#### 802.11b:

-97 dBm @ 1 Mbps, -94 dBm @ 2 Mbps, -92 dBm @ 5.5 Mbps, -90 dBm @ 11 Mbps 802.11g:

-93 dBm @ 6 Mbps, -91 dBm @ 9 Mbps, -90 dBm @ 12 Mbps, -88 dBm @ 18 Mbps, -84 dBm @ 24 Mbps, -80 dBm @ 36 Mbps, -76 dBm @ 48 Mbps, -74 dBm @ 54 Mbps

802.11a:

-90 dBm @ 6 Mbps, -89 dBm @ 9 Mbps, -89 dBm @ 12 Mbps, -85 dBm @ 18 Mbps, -83 dBm @ 24 Mbps, -79 dBm @ 36 Mbps, -75 dBm @ 48 Mbps, -74 dBm @ 54 Mbps

### TX Transmit Power (for hardware revision 1.0):

802.11b:

Typ. 18±1.5 dBm @ 1 to 11 Mbps

802.11g:

Typ. 18±1.5 dBm @ 6 to 24 Mbps, Typ. 16±1.5 dBm @ 36 to 48 Mbps, Typ. 15±1.5 dBm @ 54 Mbps 802.11a:

Typ. 16±1.5 dBm @ 6 to 24 Mbps, Typ. 14±1.5 dBm @ 36 to 48 Mbps, Typ. 13±1.5 dBm @ 54 Mbps

### RX Sensitivity (for hardware revision 1.0):

802.11b:

-92 dBm @ 1 Mbps, -90 dBm @ 2 Mbps, -88 dBm @ 5.5 Mbps, -84 dBm @ 11 Mbps 802.11a:

-87 dBm @ 6 Mbps, -86 dBm @ 9 Mbps, -85 dBm @ 12 Mbps, -82 dBm @ 18 Mbps, -80 dBm @ 24 Mbps, -76 dBm @ 36 Mbps, -72 dBm @ 48 Mbps, -70 dBm @ 54 Mbps

802.11a:

-87 dBm @ 6 Mbps, -86 dBm @ 9 Mbps, -85 dBm @ 12 Mbps, -82 dBm @ 18 Mbps, -80 dBm @ 24 Mbps, -76 dBm @ 36 Mbps, -72 dBm @ 48 Mbps, -70 dBm @ 54 Mbps

#### **Protocol Support**

**General Protocols:** Proxy ARP, DNS, HTTP, HTTPS, IP, ICMP, SNTP, TCP, UDP, RADIUS, SNMP, PPPoE, DHCP **AP-only Protocols:** ARP, BOOTP, DHCP, STP/RSTP (IEEE 802.1D/w)

#### Interface

**Default Antennas:** 2 dual-band omni-directional antennas, 5 dBi at 2.4 GHz, 2 dBi at 5 GHz, N-type (male) **Connector for External Antennas:** N-type (female)

LAN Ports: 1, 10/100BaseT(X), auto negotiation speed (waterproof RJ45-type)

Console Port: RS-232 (waterproof RJ45-type)

LED Indicators: PWR, FAULT, STATE, WLAN, LAN

Alarm Contact (digital output, M12 connector): 1 relay output with current carrying capacity of 1 A @ 24 VDC

Digital Inputs (M12 connector): 2 electrically isolated inputs

- +13 to +30 V for state "1"
- +3 to -30 V for state "0"
- Max. input current: 8 mA

### **Physical Characteristics**

Housing: Metal, IP68 protection

Weight: 1.5 kg Dimensions: 224 x 147.7 x 64.5 mm (8.82 x 5.82 x 2.54 in) Installation: Wall mounting (standard), DIN-Rail mounting (optional), pole mounting (optional)

#### **Environmental Limits**

Operating Temperature: -40 to 75°C (-40 to 167°F) Storage Temperature: -40 to 85°C (-40 to 185°F) Ambient Relative Humidity: 5% to 100% (non-condensing)

#### **Power Requirements**

**Input Voltage:** 12 to 48 VDC, redundant dual DC power inputs or 48 VDC Power-over-Ethernet (IEEE 802.3af compliant)

Connector: M12 connector with A-coding

#### **Power Consumption:**

0.121 to 0.494 A @ 12 to 48 VDC
0.3 A @ 24 VDC
Reverse Polarity Protection: Present

Standards and Certifications

**Safety:** UL 60950-1, EN 60950-1

Hazardous Location: UL/cUL Class I Division 2, ATEX Zone 2 (Pending)
EMC: EN 301 489-1/17, FCC Part 15 Subpart B Class B, EN 55022/55024
Radio: EN 300 328, EN 301 893, DSPR (Japan)
Rail Traffic: EN 50155 (Environmental), EN 50121-1/4 (Environmental)
Note: Please check Moxa's website for the most up-to-date certification status.

### Reliability

MTBF (mean time between failures): 364,564 hours

### Warranty

Warranty Period: 5 years Details: See www.moxa.com/warranty



### ATTENTION

The AWK-4121 is NOT a portable mobile device and should be located at least 20cm away from the human body.

The AWK-4121 is NOT designed for the general public. To deploy AWK-4121s and establish a wireless network safely, a well-trained technician is required for installation.

# **Functional Design**

### **LED Indicators**

The LEDs on the front panel of AWK-4121 allow you to identity the status and wireless settings quickly.

The LED for **FAULT** indicates the system failure and user-configured events. If the AWK-4121 cannot retrieve the IP address from a DHCP server, the **FAULT** LED will blink at an interval of one second.



The following table is a summary for the wireless settings and LED displays. You can check the status of the AWK-4121 by reading these LEDs. More information about "Basic Wireless Settings" is presented in Chapter 3.

LED	Color	State	Description
PWR	Green On		Power is being supplied (from power input 1 or 2, or PoE).
		Off	Power is not being supplied.
FAULT	Red	On	Relay is event-triggered.
		Blink (slow)	Cannot get an IP address from the DHCP server (interval:
			1 sec) .
		Blink (fast)	IP address conflict (interval: 0.5 sec).
		Off	Normal status.

LED	Color	State	Description
STATE Green/Red		Green	Software Ready.
		Green Blink	The AWK Search Utility has located the AWK. (interval:
			1sec).
		Red	Booting or Error condition.
WLAN	Green/Amber	Green On	WLAN functions in <b>Client</b> mode.
		Green Blink	WLAN's data communication is run in <b>Client</b> mode.
		Amber On	WLAN functions in <b>AP/Bridge</b> mode.
		Amber Blink	WLAN's data communication is run in <b>AP/Bridge</b> mode.
		Off	WLAN is not in use or not working properly.
LAN	Yellow/ Green	Yellow On	LAN port's 10Mbps link is active.
		Yellow Blink	Data is being transmitted at 10 Mbps.
		Yellow Off	LAN port's 10Mbps link is inactive.
		Green On	LAN port's 100Mbps link is active.
		Green Blink	Data is being transmitted at 100 Mbps.
		Green Off	LAN port's 100Mbps link is inactive.



### ATTENTION

When the LEDs for STATE (Green), FAULT, and WLAN all light up simultaneously and blink at one-second intervals, it means the system failed to boot. This may be due to improper operation or uncontrollable issues, such as an unexpected shutdown during firmware update. To recover the firmware, refer to "Firmware Recovery" in Chapter 6.

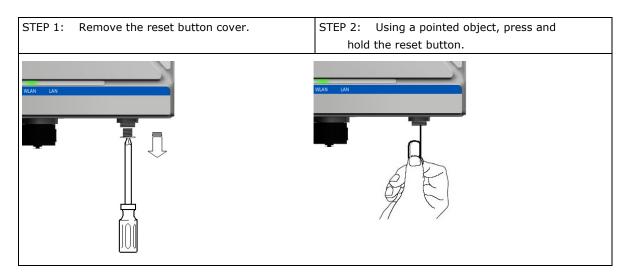
### Beeper

The beeper signals that the system is ready with two short beeps.

### **Reset Button**

The **RESET** button is located on the bottom panel of the AWK-4121. You can reboot the AWK-4121 or reset it to factory default settings by pressing the **RESET** button with a pointed object such as an unfolded paper clip.

- System reboot: Hold the RESET button down for under 5 seconds and then release.
- **Reset to factory default:** Hold the RESET button down for over 5 seconds until the **STATE** LED starts blinking green. Release the button to reset the AWK-4121.



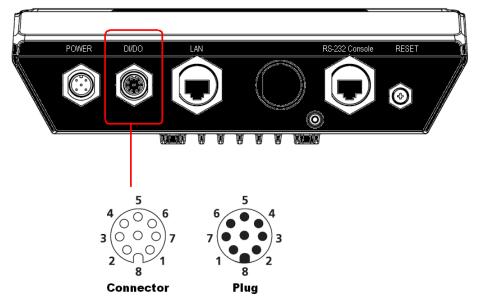
# **Relay (Digital Output)**

The AWK-4121 has one relay output, which consists of the 2 contacts for the 8-pin M12 connector on the bottom panel, as shown below. These relay contacts forward system failure and user-configured events.

The two wires attached to the relay contacts form an open circuit when a user-configured event is triggered. If a user-configured event does not occur, the relay circuit will remain closed. For safety reason, the relay circuit is kept open when the AWK-4121 is not powered.

The AWK-4121's relay status is summarized as follows:

Power Status	Event	Relay
Off		Open
On	Yes	Open
	No	Short



Digital Inputs and Relay-out Pin Assignment (8-pin M12 connector)

PIN	1	2	3	4	5	6	7	8
Function	DOUT_I	DOUT_O	DI0+	DI0-	DI1+	DI1-	reserved	reserved

# **Getting Started**

This chapter explains how to install Moxa's AirWorks AWK-4121 for the first time, quickly set up your wireless network, and test whether the connection is running well. With the function guide, you can easily locate the functions you need.

The following topics are covered in this chapter:

- First-time Installation and Configuration
- Communication Testing
- Function Guide

# **First-time Installation and Configuration**

Before installing the AWK-4121, make sure all items in the Package Checklist are in the box. In addition, you will need access to a notebook computer or PC equipped with an Ethernet port. The AWK-4121 has a default IP address that you must use when connecting to the device for the first time.

### Step 1: Select the power source.

The AWK-4121 can be powered by DC power input or PoE (Power over Ethernet). The AWK-4121 will use whichever power source you choose.

### Step 2: Connect the AWK-4121 to a notebook or PC.

Since the AWK-4121 supports MDI/MDI-X auto-sensing, you can use either a straight-through cable or crossover cable to connect the AWK-4121 to a computer. If the LED indicator on AWK-4121's LAN port lights up, it means the connection is established.

### Step 3: Set up the computer's IP address.

Set an IP address on the same subnet as the AWK-4121. Since the AWK-4121's default IP address is **192.168.127.253**, and the subnet mask is **255.255.0**, you should set the IP address of the computer to **192.168.127.xxx**.

NOTE After you select Maintenance→ Load Factory Default and click the Submit button, the AWK-4121 will be reset to factory default settings and the IP address will be also reset to 192.168.127.253.

### Step 4: Use the web-based manager to configure AWK-4121

Open your computer's web browser and type http://192.168.127.253 in the address field to access the homepage of the web-based Network Manager. Before the homepage opens, you will need to enter the user name and password as shown in the following figure. For first-time configuration, enter the default user name and password and then click on the **Login** button:

мохл	
	Moxa AWK-4121-US Username : admin Password :
	Login
webserver	

**NOTE** Default user name and password:

User Name: admin Password: root

For security reasons, we strongly recommend changing the default password. To do so, select Maintenance > Password, and then follow the on-screen instructions to change the password.

**NOTE** Clicking **Submit** will apply your changes refresh the web page. The string "(**Updated**)" and a blinking reminder will appear in the upper-right corner of web page, as follows.



To make the changes effective, click Restart and then Save and Restart after you change the settings. It will take about 30 seconds for the AWK-4121 to restart.

### Step 5: Select the operation mode for the AWK-4121.

By default, the AWK-4121's operation mode is set to AP. You can change the setting in **Wireless Settings**  $\rightarrow$  **Basic Wireless Settings** if you would like to use the Client mode instead. Detailed information about configuring the AWK-4121's operation can be found in Chapter 3.

### Step 6: Test communications.

We will describe 2 test methods to make sure the network connection has been established. Please refer to the following section for more details.

# **Communication Testing**

After installation, you can run a sample test to make sure the AWK-4121 and wireless connection are functioning normally. Two testing methods are explained in the following sections. Use the first method if you are using only one AWK-4121 device, and use the second method if you are using two or more AWK-4121s.

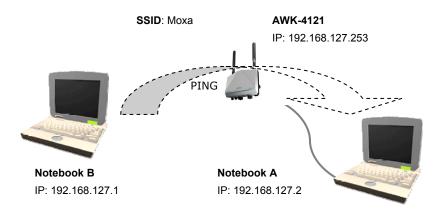
### Testing Method for one AWK-4121

If you are only using one AWK-4121, you will need a second notebook computer equipped with a WLAN card. Configure the WLAN card to connect to the AWK-4121 (NOTE: the default SSID is **MOXA**), and change the IP address of the second notebook (B) so that it is on the same subnet as the first notebook (A), which is connected to the AWK-4121.

After configuring the WLAN card, establish a wireless connection with the AWK-4121 and open a DOS window on Notebook B. At the prompt, type

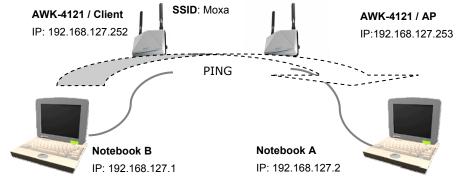
#### ping <IP address of notebook A>

and then press **Enter** (see the figure below). A "Reply from IP address ..." response means the communication was successful. A "Request timed out." response means the communication failed. In this case, recheck the configuration to make sure the connections are correct.



### Testing Method for two or more AWK-4121s

If you have two or more AWK-4121s, you will need a second notebook computer (B) equipped with an Ethernet port. Use the default settings for the first AWK-4121 connected to notebook A and change the second or third AWK-4121 connected to notebook B to Client mode. Then, configure the notebooks and AWK-4121s properly.



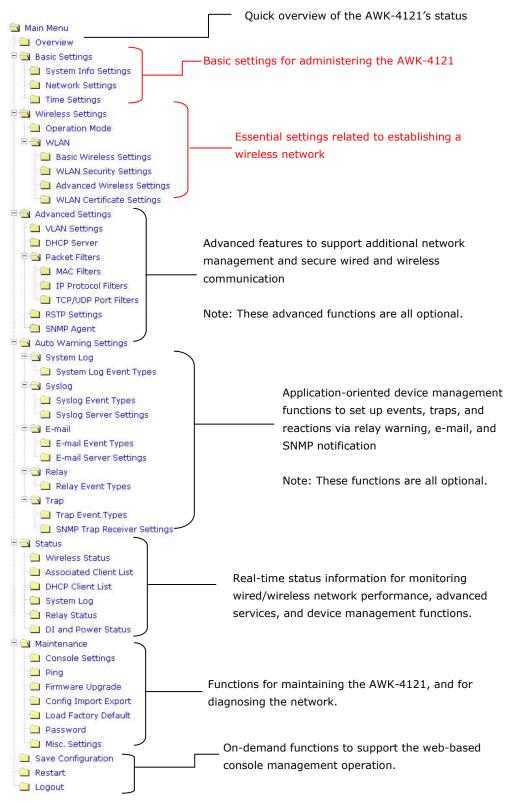
After setting up the testing environment, open a DOS window on notebook B. At the prompt, type

ping <IP address of notebook A>

and then press **Enter**. A "Reply from IP address ..." response means the communication was successful. A "Request timed out" response means the communication failed. In this case, recheck the configuration to make sure the connections are correct.

# **Function Guide**

The management functions are categorized in a tree and shown in the left field of the web-based management console. You can efficiently locate the function you need with the following guide.



# **Web Console Configuration**

In this chapter, we will explain each web management page of the web-based console configuration. Moxa's easy-to-use management functions will help you set up your AWK-4121, as well as establish and maintain your wireless network easily.

The following topics are covered in this chapter:

- **Configuration by Web Browser**
- Overview
- Basic Settings
  - > System Info Settings
  - Network Settings
  - Time Settings
- Wireless Settings
- Operation Mode
- Basic Wireless Settings
  - WLAN Security Settings
  - Advanced Wireless Settings
  - WLAN Certification Settings (for EAP-TLS in Client mode only)
- Advanced Settings
- Using Virtual LAN
  - > The Virtual LAN (VLAN) Concept
  - Configuring Virtual LAN
  - > DHCP Server (for AP mode only)
  - Packet Filters
  - RSTP Settings (for AP mode only)
  - SNMP Agent
  - Link Fault Pass-Through (for Client/Slave mode only)

### Auto Warning Settings

- System Log
- Syslog
- ≻ E-mail
- Relay
- Trap

### Status

- Associated Client List (for AP mode only)
- > DHCP Client List (for AP mode only)
- System Log
- > Relay Status
- DI and Power Status
- > Wireless Status

### Maintenance

- > Console Settings
- > Ping
- > Firmware Upgrade
- > Config Import Export
- Load Factory Default
- Password
- Misc. Settings
- Save Configuration
- Restart
- Logout

# **Configuration by Web Browser**

Moxa AWK-4121's web browser interface provides a convenient way to modify its configuration and access the built-in monitoring and network administration functions. The recommended web browser is Microsoft<sup>®</sup> Internet Explorer 7.0 or 8.0 with JVM (Java Virtual Machine) installed.

**NOTE** To use the AWK-4121's management and monitoring functions from a PC host connected to the same LAN as the AWK-4121, you must make sure that the PC host and AWK-4121 are on the same logical subnet. Similarly, if the AWK-4121 is configured for other VLAN settings, you must make sure your PC host is on the management VLAN.

The Moxa AWK-4121's default IP address is **192.168.127.253**.

Follow the steps below to access the AWK-4121's web-based console management.

 Open your web browser (ex. Internet Explorer) and type the AWK-4121's IP address in the address field. Then press Enter to establish the connection.

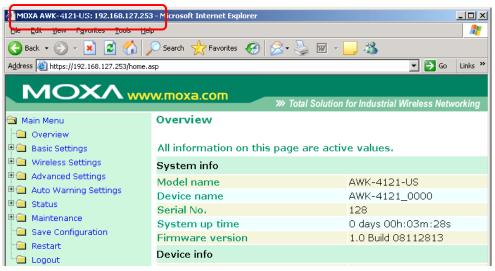
🥘 ab	about:blank - Microsoft Internet Explorer									
Eile	<u>E</u> dit	⊻iew	F <u>a</u> vorites	<u>T</u> ools	Help				_	7
G	Back 🔻	$\overline{\mathbf{O}}$	- 💌 🕻	2 🏠	Search	Kavorites	1	∕⊒∙	5	»
A <u>d</u> dre	ss	http://:	192.168.127	.253				> Go	Links	»
										-

2. The Web Console Login **page** will open. Enter the password (User Name is set as **admin**; the default password is **root** if a new password has not been set.) and then click **Login** to continue.

мохл	
	Moxa AWK-4121-US Username : admin Password : Login

You may need to wait a few moments for the web page to download onto your computer. Please note that the model name and IP address of your AWK-312 are both shown in the title of the web page. This information can help you identify multiple AWK-4121s.

You can use the menu tree on the left side of the window to open the function pages to access each of AWK-4121's functions.



In the following paragraphs, we will go through each of the AWK-4121's management functions in detail. You can also get a quick overview of these functions in the **Function Guide** section of Chapter 2.



### ATTENTION

The model name of the AWK-4121 is shown as AWK-4121-XX where XX indicates the country code. The country code represents the AWK-4121 version and which bandwidth it uses. We use **AWK-4121-US** as an example in the following figures. The country code for the model name on your screen may vary if you are using a different version (band) AWK-4121.



### ATTENTION

For security reasons, you will need to log back into the AWK-4121 after the 5-minute time-out.

# **Overview**

The **Overview** page summarizes the AWK-4121's current status. The information is categorized into several groups: **System info**, **Device info** and **802.11 info**.

### Overview

All information on this page are active values.

AWK-4121-US
AWK-4121_7476
7476
0 days 00h:02m:01s
1.4 Build 09112314
00:90:E8:1B:13:FF
192.168.127.253
255.255.255.0
US
AP
6
B/G Mixed
MOXA

Click on **SSID** for more detailed 802.11 information, as shown in the following figure.

### Wireless Status

🗹 Auto refresh					
Show status of WLAN (SSID: MOXA) 💌					
802.11 info					
Operation mode	Client				
Channel	Not connected				
RF type	B/G Mixed				
SSID	MOXA				
Security mode	OPEN				
Current BSSID	N/A				
Signal strength	₀0000 (-96dBm)				
Transmission rate	N/A				
Transmission power	Full				

**NOTE** The 802.11 info that is displayed may be different for different operation modes. For example, "Current BSSID" is not available in Client mode, and "Signal strength" is not available in AP mode.

# **Basic Settings**

The Basic Settings group includes the most commonly used settings required by administrators to maintain and control the AWK-4121.

# System Info Settings

The **System Info** items, especially **Device name** and **Device description**, are displayed and included on the **Overview** page, SNMP information, and alarm emails. Setting **System Info** items makes it easier to identify the different AWK-4121s connected to your network.

### System Info Settings

Device name	AP_011
Device location	Area 32, 5th Floor
Device description	No. 11 of ABC supporting system
Device contact information	John Davis, sysop@abc.com

### Device name

Setting	Description	Factory Default
Max. 31 Characters	This option is useful for specifying the role or application of	AWK-4121_ <serial< td=""></serial<>
	different AWK-4121 units.	No. of this
		AWK-4121>

### Device location

Setting	Description	Factory Default
Max. 31 Characters	This specifies the location of different AWK-4121 units.	None

### **Device description**

Setting	ing Description	
Max. 31 Characters	Use this space to record more detailed description of	None
	AWK-4121.	

### Device name

Setting	Description	Factory Default
Max. 31 Characters	To provide information about whom to contact in order to	None
	resolve problems, use this space to record contact information	
	of the person responsible for maintaining this AWK-4121.	

### **Network Settings**

The Network Settings configuration allows you to modify the usual TCP/IP network parameters. An explanation of each configuration item is given below.

### Network Settings

IP configuration	Static 💌
IP address	DHCP Static 127.253
Subnet mask	255.255.255.0
Gateway	192.168.127.254
Primary DNS server	
Secondary DNS server	

### **IP** configuration

Setting	Description	Factory Default
DHCP	The AWK-4121's IP address will be assigned automatically by	Static
	the network's DHCP server	
Static	Set up the AWK-4121's IP address manually.	

### IP address

Setting	Description	Factory Default
AWK-4121's IP address	Identifies the AWK-4121 on a TCP/IP network.	192.168.127.253

#### Subnet mask

Setting	Description	Factory Default
AWK-4121's subnet	Identifies the type of network to which the AWK-4121 is	255.255.255.0
mask	connected (e.g., 255.255.0.0 for a Class B network, or	
	255.255.255.0 for a Class C network).	

### Gateway

Setting	Description	Factory Default
AWK-4121's default	The IP address of the router that connects the LAN to an	None
gateway	outside network.	

### Primary/ Secondary DNS server

Setting	Description	Factory Default
IP address of Primary/	The IP address of the DNS Server used by your network. After	None
Secondary DNS server	entering the DNS Server's IP address, you can input the	
	AWK-4121's URL (e.g., http://ap11.abc.com) in your browser's	
	address field instead of entering the IP address. The Secondary	
	DNS server will be used if the Primary DNS server fails to	
	connect.	

### **Time Settings**

The AWK-4121 has a time calibration function based on information from an NTP server or user specified Date and Time information. Functions such as Auto warning can add real-time information to the message.

### **Time Settings**

Current local time	Date (YYYY/MM 2009 / 01 /	23 16 : 58		
Time zone		(GMT-06:00)C	entral Time (US & Canada)	•
Daylight saving tim	ie	🗹 Enable		
		Starts at	Apr. 💌 İst 💌 Sun. 💌	00 : 00 (HH:MM)
		Stops at	Oct. 💌 last 💌 Sun. 💌	00 : 00 (HH:MM)
		Time offset	+01:00 -	
Time server 1		time.nist.gov		
Time server 2				
Query period		600 (600^	99999 seconds)	

*Current local time* shows the AWK-4121's system time when you open this web page. You can click on the **Set Time** button to activate the update after setting up the date and time parameters. An "(Updated)" string will appear to indicate that the change is complete. Local time settings will be immediately activated in the system without running Save and Restart.

**NOTE** The AWK-4121 has a real time clock (RTC). Users are strongly recommended to update the Local time for the AWK-4121 after initial setup or long-term shutdown, especially when the network does not have an Internet connection for accessing the NTP server or there is no NTP server on the LAN.

Current local time			
Setting	Description	Factory Default	
User adjustable time	The date and time parameters allow configuration of the local	None	
	time with aimmediate activation.	(yyyy/mm/dd	
		hh:mm:ss format;	
		24-hour format.)	

### Time zone

Setting	Description	Factory Default
User selectable time	The time zone setting allows conversion from GMT (Greenwich	GMT (Greenwich
zone	Mean Time) to local time.	Mean Time)



### ATTENTION

Changing the time zone will automatically adjust the Current local time. You should configure the Time zone before setting the Current local time.

### Daylight saving time

Setting	Description	Factory Default
Enable/ Disable	Daylight saving time (also know as DST or summer time)	Disable
	involves advancing clocks (usually 1hour) during the summer	
	time to provide an extra hour of daylight in the afternoon.	

When Daylight Saving Time is enabled, the following parameters are shown:

- The **Starts at** parameter allows users to enter the date that daylight saving time begins.
- The Stops at parameter allows users to enter the date that daylight saving time ends.
- The **Time offset** parameter indicates how many hours forward the clock should be advanced.

### Time server 1/2

Setting	Description	Factory Default
The 1st/ 2nd time	IP or Domain address of NTP time server. The 2nd time will be	None
server IP/Name	used if the 1st NTP server fails to connect.	

### Query period

Setting	Description	Factory Default
Query period time	This parameter determines how often the time is updated from	600 (seconds)
(1- 9999 seconds)	the NTP server.	

# Wireless Settings

The essential settings for wireless networks are presented in this function group. Settings must be properly set before establishing your wireless network. Familiarize yourself with the following terms before starting the configuration process:

**AP/Bridge:** This mode provides both Access Point and Static LAN-to-LAN Bridging functionality. The static LAN-to-LAN bridging function is supported by the Wireless Distribution System (WDS).

**AP Client:** This mode is for Dynamic LAN-to-LAN Bridging or Device-to-LAN scenarios. The AP Client automatically establishes bridge links with other APs.

In either AP/Bridge or AP Client mode, the AWK-4121 forwards packets between its Ethernet interface (LAN) and wireless interface (WLAN) to connect wired hosts on the Ethernet side with wireless host(s) on the wireless side. There are two types of wireless links specified by the IEEE802.11 standard:

- **STA-AP:** This type of wireless link is established between an IEEE802.11 Station (STA) and an IEEE802.11 Access Point (AP). An STA is usually a client computer (PC or PDA) with a WLAN network interface card (NIC). The Client mode is actually an STA.
- **WDS:** This type of wireless link is established between two IEEE802.11 APs. Wireless packets transmitted along the WDS link comply with the IEEE802.11 WDS (Wireless Distribution System) format at the link layer. Refer to the "Wireless Distribution System (WDS)" section in Chapter 5 for details. Keep in mind that WPA/WPA2 **CANNOT** be supported in WDS.

To establish a static bridge link based on the WDS, the APs at both end of the WDS link must be configured manually with each other's MAC addresses. To establish a dynamic bridge link between an AP and a Client, both devices must be configured with the same channel, and security settings (see "WLAN Security Settings" for details). Moreover, the same SSID is also needed for clients that roam the APs in Bridge mode. The AP Client automatically scans for any AP that is using the matched SSID and establishes a bridge link with the scanned AP.

When the AWK-4121 is configured for **Client** mode, it can be used as an Ethernet-to-wireless (or LAN-to-WLAN) network adapter. For example, a notebook computer equipped with an Ethernet adaptor but no wireless card can be connected to this device with an Ethernet cable to provide wireless connectivity to another AP.

**NOTE** Although it is more convenient to use dynamic bridging, there is a limitation—the AP Client can only transmit IP-based packets between its wireless interface (WLAN) and Ethernet interface (LAN); other types of traffic (such as IPX and AppleTalk) are not forwarded.

# **Operation Mode**

The AWK-4121 supports four main operation modes—Client, AP, Master, and Slave—each of which plays a distinct role on the wireless network.

### **Operation Mode**

Wireless enable	💿 Enable 🔘 Disable	
Operation mode		
Submit	Client Master Slave	

### Wireless Enable

Setting	Description	Factory Default
Enable/Disable	The RF (Radio Frequency) module can be manually turned on or	Enable
	off. This function is available in AP operation mode only.	

#### **Operation Mode**

Setting	Description	Factory Default
AP	The AWK-4121 plays the role of wireless AP/Bridge	AP
Client	The AWK-4121 plays the role of wireless AP Client	
Master	This mode collocates with AWK-5222/6222's Wireless bridge	
	mode. The AWK-4121 plays the role of wireless Master.	
Slave	This mode collocates with AWK-5222/6222's Wireless bridge	
	mode. The AWK-4121 plays the role of wireless Slave.	

# **Basic Wireless Settings**

The "WLAN Basic Setting Selection" panel is used to add and edit SSIDs. An SSID is a unique identifier that wireless networking devices use to establish and maintain wireless connectivity. Multiple access points on a network or sub-network can use the same SSIDs. You can configure your AWK to use up to 9 SSIDs, and configure each SSID differently. All of the SSIDs are active at the same time; that is, client devices can use any of the SSIDs to associate with the access point.

WLAN Basic Se	tting Selection		
Status	SSID	Operation Mode	Action
Active	MOXA	AP	Edit
Add SSID			

Click on Add SSID to create more SSIDs.

Click on **Edit** to assign different configuration settings to each SSID. The configuration panel appears as follows:

Basic Wireless Settings		
Operation mode RF type Channel	Client B/G Mixed 💙	
SSID	MOXA	Site Survey
SSID broadcast WDS	<ul> <li>Enable</li> <li>Disable</li> <li>Enable</li> <li>Disable</li> </ul>	

**NOTE** When you switch to Client mode, a Site Survey button will be available on the Basic Wireless Settings panel. Click the "Site Survey" button to view information about available APs, as shown in the following figure. You can click on the SSID of an entity and bring the value of its SSID onto the SSID field of the Basic Wireless Settings page. Click the Refresh button to re-scan and update the table.

Operation mode     Client       RF type     B/G Mixed ▼       Channel     6 ▼       SSID     MOXA	
SSID broadcast   Enable  Disable  SSID broadcast  Enable  Disable  Attri//192.168.127.253 - Site Survey - Microsoft Internet Explorer  Site Survey	×
No. SSID MAC address Channel Mode	Signal
1 Home 00-18-84-81-CD-9A 1 BSS/WEP	<b>0000</b>
2 FON_AP 00-18-84-81-CD-99 1 BSS/OPEN	
3 default 00-15-F2-A2-07-6A 1 BSS/OPEN	±0000
4 BLW-54PM 00-90-CC-D6-B5-20 6 BSS/WEP	<b>0</b> 000
5 BLW-54PM 00-90-CC-D6-BC-EC 6 BSS/OPEN	±0000
6 ZyXEL 00-19-CB-41-48-9A 11 BSS/WEP	
7 00-16-01-8C-11-7F 11 BSS/OPEN	
8 HJ-Wireless 00-16-01-ED-D0-61 2 BSS/WEP	∎a000
9 default 00-40-05-56-9D-B1 8 BSS/WEP	<b>000</b>
10 hpsetup 52-BC-90-E2-84-14 10 Ad Hoc/OPEN	±0000

NOTE If the Gateway field in Basic Settings → Network Settings is empty, a warning message will appear, reminding you to set the default gateway when Client mode is enabled. You can ignore this message if you are only planning a local network and no packets will be sent outside the network.

### RF type

Setting	Description	Factory Default
А	Supports IEEE802.11a standard only	B/G Mixed
В	Supports IEEE802.11b standard only	
G	Supports IEEE802.11g standard only	
B/G Mixed	Supports both of IEEE802.11b/g standards, but 802.11g can	
	be slowed down when 802.11b clients are on the network	

### Channel (for AP/Master mode only)

Setting	Description	Factory Default
Available channels vary	AWK-4121 plays a role of wireless AP.	6 (in B/G Mixed
with RF type		mode)

### SSID

Setting	Description	Factory Default
Max. 31 Characters	The SSID of a client and the SSID of the AP must be identical for	MOXA
	them to communicate with each other.	

### SSID broadcast (for AP/Master mode only)

Setting	Description	Factory Default
Enable/ Disable	SSID can be broadcast or not.	Enable

**NOTE** The AWK-4121-JP (for Japanese frequency bands) only connects SSID-hidden APs in all IEEE802.11a channels and IEEE802.11g channel 1 to 11. The AWK-4121-EU (for European frequency bands) only connects SSID-hidden APs in all IEEE802.11b/g channels.

WDS (for AP mode only)		
Setting	Description	Factory Default
Enable/ Disable	AWK-4121 supports WDS or not.	Disable

NOTE When WDS is enabled, you can choose to use a pure point-to-point WDS link by disabling AP functionality. The AWK-4121 provides 8 entities for WDS settings and can support up to 8 WDS links to other APs or wireless bridges. The list appears when WDS Enable is checked. Enter the MAC address to set up a WDS link. Remember to activate a WDS link by checking the Active check box.

		,	2	
WD	S		🗹 Enable	
AP	functiona	lity	💿 Enable 🔿 Disable	
WD	S Setting	s		
	No	□ Active	MAC address	
1	(WDS1)			
2	(WDS2)			
3	(WDS3)			
4	(WDS4)			
5	(WDS5)			

### **WLAN Security Settings**

The AWK-4121 provides four standardized wireless security modes: Open, WEP (Wired Equivalent Privacy), WPA (Wi-Fi Protected Access) and WPA2. Several types of security models are available in AWK-4121 by selecting **Security mode** and **WPA type**:

• **Open**: No authentication, no data encryption.

**WLAN Security Settings** 

- WEP: Static WEP (Wired Equivalent Privacy) keys must be manually configured.
- WPA/WPA2-Personal: Also known as WPA/WPA2-PSK. You need to specify the Pre-Shared Key in the **Passphrase** field, which will be used by the TKIP or AES engine as a master key to generate keys that actually encrypt outgoing packets and decrypt incoming packets.
- WPA/WPA2-Enterprise: Also called WPA/WPA2-EAP (Extensible Authentication Protocol). In addition to device-based authentication, WPA/WPA2-Enterprise enables user-based authentication via IEEE802.1X. The AWK-4121 can support three EAP methods: EAP-TLS, EAP-TTLS, and EAP-PEAP.

Open WEP WPA	Security mode	Open 💌
Submit WPA		
	Submit	1

### Security mode

Setting	Description	Factory Default
Open	No authentication	Open
WEP	Static WEP is used	
WPA*	WPA is used	
WPA2*	Fully supports IEEE802.11i with "TKIP/AES + 802.1X"	

\* WPA and WPA2 cannot be supported in WDS (Bridge) mode.

### Open

For security reasons, it is highly recommended that the security mode should be set to the options other than Open System. When the security mode is set to Open System, no authentication or data encryption will be performed.

### WEP

According to the IEEE802.11 standard, WEP can be used for authentication and data encryption (confidentiality). **Shared** (or **Shared Key**) authentication type is used if WEP authentication and data encryption are both needed. Normally, **Open** (or **Open System**) authentication type is often used when WEP data encryption is run with authentication.

When WEP is enabled as a security mode, the length of a key (so-called WEP seed) can be specified as 64/128 bits, which is actually a 40/104-bit secret key with a 24-bit initialization vector. The AWK-4121 provides 4 entities of WEP key settings that can be selected to use with **Key index**. The selected key setting specifies the key to be used as a *send-key* for encrypting traffic from the AP side to the wireless client side. All 4 WEP keys are used as *receive-keys* to decrypt traffic from the wireless client side to the AP side.

The WEP key can be presented in two **Key type**, HEX and ASCII. Each ASCII character has 8 bits, so a 40-bit (or 64-bit) WEP key contains 5 characters, and a 104-bit (or 128-bit) key has 13 characters. In hex, each character uses 4 bits, so a 40-bit key has 10 hex characters, and a 128-bit key has 26 characters.

### **WLAN Security Settings**

Security mode	WEP 💌
Authentication type	Open 💌
Key type	HEX 💌
Key length	64 bits 💌
key index	1 🕶
WEP key 1	•••••
WEP key 2	
WEP key 3	
WEP key 4	

### Authentication type

Setting	Description	Factory Default
Open	Data encryption is enabled, but no authentication	Open
Shared	Data encryption and authentication are both enabled.	

### Key type

Setting	Description	Factory Default
HEX	Specifies WEP keys in hex-decimal number form	HEX
ASCII	Specifies WEP keys in ASCII form	

### Key length

Setting	Description	Factory Default
64 bits	Uses 40-bit secret keys with 24-bit initialization vector	64 bits
128 bits	Uses 104-bit secret key with 24-bit initialization vector	

### Key index

Setting	Description	Factory Default
1-4	Specifies which WEP key is used	Open

### WEP key 1-4

······································		
Setting	Description	Factory Default
ASCII type:	A string that can be used as a WEP seed for RC4 encryption	None
64 bits: 5 chars	engine.	
128 bits: 13chars		
HEX type:		
64 bits: 10 hex chars		
128 bits: 26 hex chars		

### WPA/WPA2-Personal

WPA (Wi-Fi Protected Access) and WPA2 are significantly improved encryption methods of WEP. WPA is a security standard based on 802.11i draft 3, while WPA2 is based on the fully ratified version of 802.11i. The initial vector is transmitted, encrypted, and enhanced with its 48 bits, twice as long as WEP. The key is regularly changed so for added security.

Even though AES encryption is only included in the WPA2 standard, it is widely available in the WPA security mode of some wireless APs and clients as well. The AWK-4121 also supports AES algorithms in WPA and WPA2 for better compatibility.

Personal versions of WPA/WPA2, also know as WPA/WPA-PSK (*Pre-Shared Key*), provides a simple way of encrypting a wireless connection for high confidentiality. A **Passphrase** is used as a basis for encryption methods (or cipher types) in a WLAN connection. The passphrases should be complex and as long as possible. The number of ASCII characters of the Passphrase must be at least 8 and can go up to 63. For security reason, this passphrase should be disclosed to the relevant users only and changed regularly.

### **WLAN Security Settings**

Security mode	WPA 💌
WPA type	Personal 💌
Encryption method	ТКІР 💌
Passphrase	
Key renewal	Mixed 3000 (60~86400 second)

### WPA type

Setting	Description	Factory Default
Personal	Provides Pre-Shared Key-enabled WPA and WPA2	Personal
Enterprise	Provides enterprise-level security for WPA and WPA2	

### Encryption method

Setting	Description	Factory Default
ТКІР	Temporal Key Integrity Protocol is enabled	TKIP
AES	Advance Encryption System is enabled	
Mixed*	Provides TKIP broadcast key and TKIP+AES unicast key for	
	some legacy AP clients. This option is rarely used.	

#### \*This option is available in AP/Master mode only, and cannot support AES-enabled clients.

### Passphrase

Setting	Description	Factory Default
8 – 63 characters	Master key to generate keys for encryption and decryption	None

### Key renewal (for AP/Master mode only)

Setting	Description	Factory Default
60 - 86400 seconds	Specifies the time period of group key renewal	3600 (seconds)
(1 minute to 1 day)		

**NOTE** The value for key renewal instructs the wireless AP how often it should change the encryption keys. Usually the security level will be higher if you set this value shorter so that the encryption keys are changed more often. Default value is 3600 seconds (6 minutes). Longer time periods can be considered if traffic is not so busy.

### WPA/WPA2-Enterprise (for AP/Master mode)

By selecting **WPA type** as **Enterprise**, you can use **EAP** (*Extensible Authentication Protocol*), a framework authentication protocol used by 802.1X to provide network authentication. In these Enterprise-level security modes, a back-end RADIUS (Remote Authentication Dial-In User Service) server is needed if IEEE 802.1X functionality is enabled in WPA /WPA2. The IEEE 802.1X protocol also offers the possibility of carrying out an efficient connection authentication in a large-scaled network. It is not necessary to exchange keys or pass phrases.

### **WLAN Security Settings**

Security mode	WPA 💌
WPA type	Enterprise 💌
Encryption method	Mixed 💌
Primary RADIUS server IP	AES
Primary RADIUS server port	Mixed
Primary RADIUS shared key	
Secondary RADIUS server IP	
Secondary RADIUS server port	1812
Secondary RADIUS shared key	
Key renewal	3600 (60~86400 seconds)

### WPA type

Setting	Description	Factory Default
Personal	Provides Pre-Shared Key-enabled WPA and WPA2	Personal
Enterprise	Provides enterprise-level security for WPA and WPA2	

#### Encryption method

Setting	Description	Factory Default
ТКІР	Temporal Key Integrity Protocol is enabled	TKIP
AES	Advance Encryption System is enabled	
Mixed	Provides TKIP broadcast key and TKIP+AES unicast key for	
	some legacy AP clients. This option is rarely used.	

\*This option is available in AP/Master mode only, and cannot support AES-enabled clients.

### Primary/ Secondary RADIUS server IP

Setting	Description	Factory Default
The IP address of	Specifies the delegated RADIUS server for EAP	None
RADIUS server		

### Primary/ Secondary RADIUS port

Setting	Description	Factory Default
Port number	Specifies the port number of the delegated RADIUS server	1812

### Primary/ Secondary RADIUS shared key

Setting	Description	Factory Default
Max. 31 characters	The secret key shared between AP and RADIUS server	None

### Key renewal

Setting	Description	Factory Default
60 - 86400 seconds	Specifies the time period of group key renewal	3600 (seconds)
(1 minute to 1 year)		

### WPA/WPA2-Enterprise (for Client/Slave mode)

In a client role, the AWK-4121 can support three EAP methods (or **EAP protocol**s): **EAP-TLS**, **EAP-TTLS**, and **EAP-PEAP**, corresponding to WPA/WPA-Enterprise settings on the AP side.

#### **WLAN Security Settings**

Security mode	WPA2 💌
WPA type	Enterprise 💌
Encryption method	TKIP 💌
EAP Protocol	TLS 🔽
	TTLS PEAP

### Encryption method

Setting	Description	Factory Default
TKIP	Temporal Key Integrity Protocol is enabled	TKIP
AES	Advance Encryption System is enabled	

### EAP Protocol

Setting	Description	Factory Default
TLS	Specifies Transport Layer Security protocol	TLS
TTLS	Specifies Tunneled Transport Layer Security	
PEAP	Specifies Protected Extensible Authentication Protocol, or	
	Protected EAP	

Before choosing the EAP protocol for your WPA/WPA2-Enterpise settings on the client end, please contact the network administrator to make sure the system supports the protocol on the AP end. Detailed information on these three popular EAP protocols is presented in the following sections:

### **EAP-TLS**

TLS is the standards-based successor to the Secure Socket Layer (SSL). It can establish a trusted communication channel over a distrusted network. TLS provides mutual authentication through certificate exchange. EAP-TLS is also secure to use. You are required to submit a digital certificate to the authentication server for validation, but the authentication server must also supply a certificate.

You can use **Basic Wireless Settings**  $\rightarrow$  **WLAN Certificate Settings** to import your WLAN certificate and enable EAP-TLS on the client end.

#### **WLAN Security Settings**

Security mode	WPA2 💌
WPA type	Enterprise 💌
Encryption method	TKIP 💌
EAP Protocol	TLS 💌
Certificate issued to	
Certificate issued by	
Certificate expiration date	

You can check the current certificate status in *Current Status* if it is available.

Certificate issued to: shows the certificate user

Certificate issued by: shows the certificate issuer

Certificate expiration date: indicates when the certificate gets invalid

### EAP-TTLS

It is usually much easier to re-use existing authentication systems, such as a Windows domain or Active Directory, LDAP directory, or Kerberos realm, rather than creating a parallel authentication system. As a result, TTLS (Tunneled TLS) and PEAP (Protected EAP) are used to support the use of so-called "legacy authentication methods."

TTLS and PEAP work in a similar way. First, they establish a TLS tunnel, like EAP-TLS, and validate whether the network is trustworthy with digital certificates on the authentication server. This step is run to establish a tunnel that protects the next step (or "inner" authentication) so it is sometimes referred to as the "outer" authentication. Then the TLS tunnel is used to encrypt an older authentication protocol that authenticates the user for the network.

As you can see, digital certificates are still needed for the outer authentication in a simplified form. Only a small number of certificates are required, which can be generated by a small certificate authority. Certificate reduction makes TTLS and PEAP much more popular than EAP-TLS.

The AWK-4121 provides some non-cryptographic EAP methods including **PAP**, **CHAP**, **MS-CHAP**, and **MS-CHAP-V2**. These EAP methods are not recommended for direct use on wireless networks. However, they may be useful as inner authentication methods with TTLS or PEAP.

Because the inner and outer authentications can use distinct user names in TTLS and PEAP, you can use an anonymous user name for the outer authentication, while the true user name is shown only through the encrypted channel. Remember, not all client software supports anonymous altercation. Confirm this with the network administrator before you enable identity hiding in TTLS and PEAP.

Security mode	WPA2 -
WPA type	Enterprise 💌
Encryption method	ТКІР 💌
EAP Protocol	TTLS 💌
TTLS Inner Authentication	MS-CHAP-V2
Anonymous	
User name	MS-CHAP MS-CHAP-V2
Password	

### **WLAN Security Settings**

### TTL Inner Authentication

Setting	Description	Factory Default
PAP	Password Authentication Protocol is used	MS-CHAP-V2
CHAP	Challenge Handshake Authentication Protocol is used	
MS-CHAP	Microsoft CHAP is used	
MS-CHAP-V2	Microsoft CHAP version 2 is used	

#### Anonymous

Setting	Description	Factory Default
Max. 31 characters	A distinct name used for outer authentication	None

### User name & Password

Setting	Description	Factory Default
	User name and password used in inner authentication	None

### PEAP

There are a few differences in the inner authentication procedures for TTLS and PEAP. TTLS uses the encrypted channel to exchange attribute-value pairs (AVPs), while PEAP uses the encrypted channel to start a second EAP exchange inside of the tunnel. The AWK-4121 provides **MS-CHAP-V2** merely as an EAP method for inner authentication.

WLAN Security Settings

Security mode	WPA2 -
WPA type	Enterprise 💌
Encryption method	TKIP -
EAP Protocol	PEAP V
Inner EAP protocol	MS-CHAP-V2 -
Anonymous	MS-CHAP-V2
User name	
Password	

### Inner EAP protocol

Setting	Description	Factory Default
MS-CHAP-V2	Microsoft CHAP version 2 is used	MS-CHAP-V2

### Anonymous

Setting	Description	Factory Default
Max. 31 characters	A distinct name used for outer authentication	None

### User name & Password

Setting	Description	Factory Default
	User name and password used in inner authentication	None

### **Advanced Wireless Settings**

Additional wireless-related parameters are presented in this section to help you set up your wireless network in detail.

### **Advanced Wireless Settings**

Transmission rate	Auto 💌
Transmission power	Full 💌
Beacon interval	100 (40~1000ms)
DTIM interval	1 (1~15)
Fragmentation threshold	2346 (256~2346)
RTS threshold	2346 (256~2346)
Transmission distance	500 (500 ~ 11000m)
Noise protection	Enable 💌
Transmission enhancement	Disable 💌
Antenna	Auto 💌
EAPOL version	1 💌
WMM	Disable 💌
Full 11a channel support	Disable 💌
Turbo roaming	📃 Enable

### Transmission Rate

Setting	Description	Factory Default
Auto	The AWK-4121 will sense and adjust the data rate	Auto
	automatically	
Available rates	User can manually select a target transmission data rate	

### Transmission Power

Setting	Description	Factory Default
Auto	Specifies wireless signal coverage by automatically selecting	Full
	the strength of Tx power	
Full	Equivalent to 0 full Tx power	
High	-5 dB of full Tx power	
Medium	-10 dB of full Tx power	
Low	-15 dB of full Tx power	

### NOTE NOTE

Tx power at "Full"

- US model: 17 dB
- EU model: 16 dB
- JP model: 18 dB

### RF type = A (Channel 36 ~ 48)

Setting	Description	Factory Default
Auto	Specifies wireless signal coverage by automatically selecting	Full
	the strength of Tx power	
Full	Equivalent to 0 full Tx power	
High	-4 dB of full Tx power	
Medium	-8 dB of full Tx power	
Low	-12 dB of full Tx power	

### **NOTE** Tx power at "Full"

- US model: 14 dB
- EU model: 16 dB
- JP model: 14 dB

### Beacon Interval (for AP/Master mode only)

Setting	Description	Factory Default
Beacon Interval	This value indicates the frequency interval of the beacon	100 (ms)
(40-1000 ms)		

### DTIM Interval (for AP/Master mode only)

Setting	Description	Factory Default
Data Beacon Rate	This value indicates how often the AWK-4121 sends out a	1
(1-15)	Delivery Traffic Indication Message	

### Fragmentation threshold

Setting	Description	Factory Default
Fragment Length	This parameter specifies the maximum size a data packet	2346
(256-2346)	before splitting and creating another new packet	

### RTS threshold

Setting	Description	Factory Default
RTS/CTS Threshold	This setting determines how large a packet can be before the	2346
(256-2346)	Access Point coordinates transmission and reception to ensure	
	efficient communication	

# **NOTE** You can refer to the related glossaries in Chapter 5 for more detailed information about the above-mentioned settings. By setting these parameters properly, you can better tune the performance of your wireless network.

Transmission distance		
Setting	Description	Factory Default
Distance or max. range	The distance specifies the transmission distance or max. range	500
for transmission	between two AWK devices. This parameter should be set	
(500-10000m)	properly, especially for long-distance communication.	

### Noise protection

Setting	Description	Factory Default
Enable/Disable	Adjusts the interference coping capability of the wireless signal.	Enable
	This option should be enabled for communication distances	
	under 500 meters, and should be disabled for communication	
	distances over 500 meters.	

### Transmission enhancement

Setting	Description	Factory Default
Enable/ Disable	This setting can enhance communication by strengthening the	Disable
	AWK-4121's transmission power. It is quite useful for	
	long-distance transmission or countering environmental	
	interference. The user must carefully evaluate and measure the	
	transmission power of the entire system to make sure that it is	
	still below the regulative limit. Note, too, that RF type 802.11a	
	mode cannot be used if this function is enabled.	

### NOTE When Transmission enhancement is enabled, the Tx Power is at "Full"

### RF type = B/G/Mixed (Channel1~13)

- US model: 22 dB
- EU model: 20 dB
- JP model: 20 dB

### RF type = A (Channel 36 ~ 48)

- US model: 17 dB
- EU model: 17 dB
- JP model: 17 dB

# **NOTE** Make sure the same **Transmission distance** parameters are set in both **AP** and **Client** sides, and both **Bridges**. When this parameter is more than 500, an optimal algorithm will be enabled to support long-distance transmission.

**Transmission enhancement** only supports **802.11b/g** mode; **802.11a** mode is not supported. **Transmission enhancement** is also recommended to enable communication at both ends when long-distance transmission is required. A high-gain antenna installed at a fixed antenna connector can also improve performance. (Select Antenna at MAIN or AUX.)

#### Antenna

Setting	Description	Factory Default
Auto	The AWK-4121 uses two antennas (MAIN and AUX) and	Auto
	enables the diversity function for reducing multipath effects.	
MAIN	Diversity function is disabled. Only <b>MAIN</b> antenna is in use.	
AUX	Diversity function is disabled. Only <b>AUX</b> antenna is in use.	

### EAPOL version

Setting	Description	Factory Default
1	EAPOL version 1 was standardized in the 2001 version of	1
	802.1X, which is much more commonly implemented.	
2	EAPOL version 2 was specified in 802.1X-2004.	

### WMM

Setting	Description	Factory Default
Enable/ Disable	WMM is a QoS standard for WLAN traffic. Voice and video data	Disable
	will be given priority bandwidth when enabled with WMM	
	supported wireless clients.	

### Full 11a channel support

Setting	Description	Factory Default
Enable/ Disable	"Full 11a channel support" allows users to select one channel	Disable
	from 802.11a, including channels in licensed and unlicensed	
	bands.	

### Turbo Roaming (for Client mode only)

Setting	Description	Factory Default
Enable/ Disable	Moxa's Turbo Roaming can enable rapid handover when the	Disable
	AWK-4121, as a client, roams among a group of APs.	

When Turbo Roaming is enabled, RF type and Scan channels will be shown as follows. RF type shows the current **RF type**, which this client is using now. You can set up **Scan channels** for the APs among which this client is going to roam. There are three Scan channels available. Please note that the **Scan channels** may need to be modified when the **RF type** is changed. (For example, channel 36 is not available in **B**, **G** or **B/G Mix** mode.)

Turbo roaming RF type Scan channels

🗹 Enable	
B/G Mixed	
1	•
Not scanning	•
Not scanning	•

# WLAN Certification Settings (for EAP-TLS in Client mode only)

When EAP-TLS is used, a WLAN Certificate will be required at the client end to support WPA/WPA2-Enterprise. The AWK-4121 can support the **PKCS #12**, also known as *Personal Information Exchange Syntax Standard*, certificate formats that define file formats commonly used to store private keys with accompanying public key certificates, protected with a password-based symmetric key.

#### WLAN Certificate Settings Import (for EAP-TLS in Client mode only)

#### Current status

Certificate issued to Certificate issued by Certificate expiration date

*Current status* displays information for the current WLAN certificate, which has been imported into the AWK-4121. Nothing will be shown if no certificate is available.

Certificate issued to: shows the certificate user

Certificate issued by: shows the certificate issuer

Certificate expiration date: indicates when the certificate gets invalid

You can import a new WLAN certificate in *Import WLAN Certificate* by following these steps in order:

- Input the corresponding password (or key) in the Certificate private password field. Then click Submit to set the password.
- 2. You can see the password displayed in the Certificate private password field. Then click on the **Browse** button in **Select certificate/key file** and select the certificate file.
- Click Upload Certificate File to import the certificate file. If it succeeds, you can see the information uploaded in *Current Certificate*. If it fails, you may need to return to step 1 to set the password correctly and then import the certificate file again.

Step 1: Certificate private password	
Submit	
Step 2:	
Select certificate/key file	Browse

**NOTE** The WLAN certificate will remain after the AWK-4121 reboots. Even though it is expired, it can still be seen on Current Certificate.

# **Advanced Settings**

Several advanced functions are available to increase the functionality of your AWK-4121 and wireless network system. A VLAN is a collection of clients and hosts grouped together as if they were connected to the broadcast domains in a layer 2 network. The DHCP server helps you deploy wireless clients efficiently. Packet filters provide security mechanisms, such as firewalls, in different network layers. Moreover, the AWK-4121 can support STP/RSTP protocol to increase reliability across the entire network, and SNMP support can make network management easier.

# **Using Virtual LAN**

Setting up Virtual LANs (VLANs) on your AWK series increases the efficiency of your network by dividing the LAN into logical segments, as opposed to physical segments. In general, VLANs are easier to manage.

# The Virtual LAN (VLAN) Concept

## What is a VLAN?

A virtual LAN, commonly known as a VLAN, is a group of hosts with a common set of requirements that communicate as if they were attached to the same broadcast domain, regardless of their physical location. A VLAN has the same attributes as a physical LAN, but it allows for end stations to be grouped together even if they are not located on the same network switch. Network reconfiguration can be done through software instead of physically relocating devices.

VLANs now extend as far as the reach of the access point signal. Clients can be segmented into wireless sub-networks via SSID and VLAN assignment. A Client can access the network by connecting to an AP configured to support its assigned SSID/VLAN.

## **Benefits of VLANs**

VLANs are used to conveniently, efficiently, and easily manage your network in the following ways:

- Manage adds, moves, and changes from a single point of contact
- Define and monitor groups
- Reduce broadcast and multicast traffic to unnecessary destinations
- Improve network performance and reduce latency
- Increase security
- Secure network restricts members to resources on their own VLAN
- Clients roam without compromising security

## **VLAN Workgroups and Traffic Management**

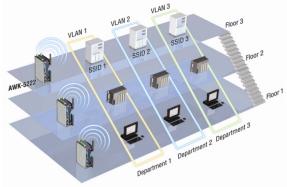
The AP assigns clients to a VLAN based on a Network Name (SSID). The AP can support up to 9 SSIDs per radio interface, with a unique VLAN configurable per SSID.

The AP matches packets transmitted or received to a network name with the associated VLAN. Traffic received by a VLAN is only sent on the wireless interface associated with that same VLAN. This eliminates unnecessary traffic on the wireless LAN, conserving bandwidth and maximizing throughput.

In addition to enhancing wireless traffic management, the VLAN-capable AP supports easy assignment of wireless users to workgroups. In a typical scenario, each user VLAN represents a department workgroup; for example, one VLAN could be used for a marketing department and the other for a human resource department.

In this scenario, the AP would assign every packet it accepted to a VLAN. Each packet would then be identified as marketing or human resource, depending on which wireless client received it. The AP would insert VLAN headers or "tags" with identifiers into the packets transmitted on the wired backbone to a network switch.

Finally, the switch would be configured to route packets from the marketing department to the appropriate corporate resources such as printers and servers. Packets from the human resource department could be restricted to a gateway that allowed access to only the Internet. A member of the human resource department could send and receive e-mail and access the Internet, but would be prevented from accessing servers or hosts on the local corporate network.



# **Configuring Virtual LAN**

# **VLAN Settings**

To configure the AWK's VLAN, use the VLAN Setting page to configure the ports.

VLAN Settings (for AP/Master/Slave mode only)

Manaç	gement VLAN ID:	1
Port	PVID	VLAN Tagged (Please use comma to separate multiple VLAN tags.)
LAN	1	
ΜΟΧΑ	1	
SSID2	1	
SSID3	1	
SSID4	1	
SSID5	1	
SSID6	1	
SSID7	1	
SSID8	1	
SSID9	1	

Submit

#### Management VLAN ID

Setting	Description	Factory Default
VLAN ID	Set the management VLAN of this AWK.	1
ranges from		
1 to 4094		

#### Port

Туре	Description	Trunk Port
LAN	This port is the LAN port on the AWK.	Yes
WLAN	This is a wireless port for the specific SSID. This field will refer to the SSID that you have created. If more SSIDs have been created, new rows will be added.	
WDS	This is the WDS port on the AWK	Yes

#### Port PVID

Setting	Description	Factory Default
VLAN ID ranging from 1	Set the port's VLAN ID for devices that connect to the port. The	1
to 4094	port can be a LAN port or WLAN ports.	

#### VLAN Tagged

Setting	Description	Factory Default
A comma-seperated list	Specify which VLANs can communicate with this specific VLAN.	(Empty)
of VLAN IDs. Each of		
the VLAN IDs range		
from 1 to 4094.		

NOTE The VLAN feature can allow wireless clients to manage the AP. If the VLAN Management ID matches a VLAN ID, then those wireless clients who are members of that VLAN will have AP management access.
CAUTION: Once a VLAN Management ID is configured and is equivalent to one of the VLAN IDs on the AP, all members of that User VLAN will have management access to the AP. Be careful to restrict VLAN membership to those with legitimate access to the AP.

# **DHCP Server (for AP mode only)**

DHCP (Dynamic Host Configuration Protocol) is a networking protocol that allows administrators to assign temporary IP addresses to network computers by "leasing" an IP address to a user for a limited amount of time, instead of assigning permanent IP addresses.

The AWK-4121 can act as a simplified DHCP server and easily assign IP addresses to your wireless clients by responding to the DHCP requests from the client ends. The IP-related parameters you set on this page will also be sent to the client.

You can also assign a static IP address to a specific client by entering its MAC address. The AWK-4121 provides a **Static DHCP mapping** list with up to 16 entities. Be reminded to check the **Active** check box for each entity to activate the setting.

You can check the IP assignment status under **Status**  $\rightarrow$  **DHCP Client List**.

#### DHCP Server (AP only)

DHCP server	Disable 💌
Default gateway	
Subnet mask	
Primary DNS server	
Secondary DNS server	
Start IP address	
Maximum number of users	
Client lease time	10 (1~10 days)

#### Static DHCP mapping

No	🗌 Active	IP Address	MAC Address
1			
2			
3			
4			
5			

#### DHCP server

Setting	Description	Factory Default
Enable	Enables AWK-4121 as a DHCP server	Disable
Disable	Disable DHCP server function	

#### Default gateway

Setting	Description	Factory Default
IP address of a default	The IP address of the router that connects to an outside	None
gateway	network	

#### Subnet mask

Setting	Description	Factory Default
subnet mask	Identifies the type of sub-network (e.g., 255.255.0.0 for a	None
	Class B network, or 255.255.255.0 for a Class C network)	

#### Primary/ Secondary DNS server

Setting	Description	Factory Default
IP address of Primary/	The IP address of the DNS Server used by your network. After	None
Secondary DNS server	entering the DNS Server's IP address, you can use URL as well.	
	The Secondary DNS server will be used if the Primary DNS	
	server fails to connect.	

#### Start IP address

Setting	Description	Factory Default
IP address	Indicates the IP address which AWK-4121 can start assigning	None

#### Maximum number of users

Setting	Description	Factory Default
1 – 999	Specifies how many IP address can be assigned continuously	None

#### Client lease time

Setting	Description	Factory Default
1 - 10 days	The lease time for which an IP address is assigned. The IP	10 (days)
	address may go expired after the lease time is reached.	

# **Packet Filters**

The AWK-4121 includes various filters for **IP-based** packets going through LAN and WLAN interfaces. You can set these filters as a firewall to help enhance network security.

## **MAC Filter**

The AWK-4121's MAC filter is a policy-based filter that can allow or filter out IP-based packets with specified MAC addresses. The AWK-4121 provides 8 entities for setting MAC addresses in your filtering policy. Remember to check the **Active** check box for each entity to activate the setting.

MAC F	ilters		
Enable	Disable 💌		
Policy	Drop 💌		
No	🗆 Active	Name	MAC address
<b>No</b> 1	C Active	Name	MAC address
		Name	MAC address

#### Enable

Setting	Description	Factory Default
Enable	Enables MAC filter	Disable
Disable	Disables MAC filter	

#### Policy

Setting	Description	Factory Default
Accept	Only the packets fitting the entities on list can be allowed.	Drop
Drop	Any packet fitting the entities on list will be denied.	



#### ATTENTION

Be careful when you enable the filter function: Drop + "no entity on list is activated" = all packets are **allowed** Accept + "no entity on list is activated" = all packets are **denied** 

## **IP Protocol Filter**

The AWK-4121's IP protocol filter is a policy-based filter that can allow or filter out IP-based packets with specified IP protocol and source/destination IP addresses.

The AWK-4121 provides 8 entities for setting IP protocol and source/destination IP addresses in your filtering policy. Four IP protocols are available: **All**, **ICMP**, **TCP**, and **UDP**. You must specify either the Source IP or the Destination IP. By combining IP addresses and netmasks, you can specify a single IP address or a range of IP addresses to accept or drop. For example, "IP address 192.168.1.1 and netmask 255.255.255.255.255." refers to the sole IP address 192.168.1.1. "IP address 192.168.1.1 and netmask 255.255.255.0" refers to the range of IP addresses from 192.168.1.1 to 192.168.255. Remember to check the **Active** check box for each entity to activate the setting.

IP Protocol Filters		
Enable	Disable 💌	

Policy Drop 💌

No	🗆 Active	Protocol	Source IP	Source netmask	Destination IP	Destination netmask
1		All 💌				
2		All 💌				
3		All 💌				

#### Enable

Setting	Description	Factory Default
Enable	Enables IP protocol filter	Disable
Disable	Disables IP protocol filter	

#### Policy

Setting	Description	Factory Default
Accept	Only the packets fitting the entities on the list can be allowed	Drop
Drop	Any packet fitting the entities on the list will be denied	



#### ATTENTION

Be careful when you enable the filter function: Drop + "no entity on list is activated" = all packets are allowed. Accept + "no entity on list is activated" = all packets are denied.

## **TCP/UDP Port Filter**

The AWK-4121's TCP/UDP port filter is a policy-based filter that can allow or filter out TCP/UDP-based packets with a specified source or destination port.

The AWK-4121 provides 8 entities for setting the range of source/destination ports of a specific protocol. In addition to selecting TCP or UDP protocol, you can set either the source port, destination port, or both. The end port can be left empty if only a single port is specified. Of course, the end port cannot be larger then the start port.

The **Application name** is a text string that describes the corresponding entity with up to 31 characters. Remember to check the **Active** check box for each entity to activate the setting.

тср	/HDP	Port	Filters

Enable	Disable	•			
Policy	Drop	·			
No	□ Active	Source port	Destination port	Protocol	Application name
1		~	~	TCP 💌	
2		~	~	TCP 💌	

#### Enable

Setting	Description	Factory Default
Enable	Enables TCP/UDP port filter	Disable
Disable	Disables TCP/UDP port filter	

Policy

Setting	Description	Factory Default
Accept	Only the packets fitting the entities on list can be allowed.	Drop
Drop	Any packet fitting the entities on list will be denied.	



#### ATTENTION

Be careful when you enable the filter function: Drop + "no entity on list is activated" = all packets are **allowed** Accept + "no entity on list is activated" = all packets are **denied** 

# **RSTP Settings (for AP mode only)**

RSTP Settings (AP only)

AWK-4121 supports IEEE802.1D Spanning Tree Protocol and IEEE802.1w Rapid STP standards. In addition to eliminating unexpected path looping, STP/RSTP can provide a backup path recovery if a wired/ wireless path fails accidentally. The reliability and availability can increase because this fail-over function.

AWK-4121's STP/RSTP feature is disabled by default. To be completely effective, you must enable RSTP/STP on every AWK-4121 connected to your network. If AWK-4121 plays a **Client** role, which is connected to a device (PLC, RTU, etc.) as opposed to network switch equipment, it is not necessary to enable STP/RSTP. The reason is that it will cause unnecessary negotiation. AWK-4121s support STP/RSTP in **AP** mode (including WDS) only.

The following figures indicate which Spanning Tree Protocol parameters can be configured. A more detailed explanation of each parameter is given below the figure.

RSTP status Bridge priority Hello time Forwarding delay Max age	y	32768 2 (1~10 se 15 (4~30 se 20 (6~40 se	conds)		
No	🗆 Enable RSTP	Port priority	Port cost	Edge Edge	Status
1 (LAN)		128 💌	200000		
2 (AP)		128 💌	2000000	<b>v</b>	
3 (WDS1)		128 💌	2000000		

#### RSTP status

This field will appear only when selected to operate STP/RSTP. It indicates whether this AWK-4121 is the Root of the Spanning Tree (the root is determined automatically) or not.

#### Bridge priority

Setting	Description	Factory Default
Numerical value	You can increase the bridge priority by selecting a lower	32768
selected	number. A higher bridge priority brings a greater chance of	
by user	being established as the root of the Spanning Tree topology.	

#### Hello time

Setting	Description	Factory Default
Numerical value input	The root of the Spanning Tree topology periodically sends out a	2 (seconds)
by user	"hello" message to other devices on the network to check if the	
(1 – 10 seconds)	topology is healthy. Hello time indicates how often the root	
	sends hello messages.	

#### Forwarding delay

Setting	Description	Factory Default
Numerical value input	The amount of time this device waits before checking to see if it	15 (seconds)
by user	should change to a different topology.	
(4 - 30 seconds)		

#### Max. age

Setting	Description	Factory Default
Numerical value input	As a non-root role, if the device has not received a hello	20 (seconds)
by user	message from the root longer than Max. age, it will reconfigure	
(6 - 40 seconds)	itself as a root. Once two or more devices on the network are	
	recognized as a root, the devices will renegotiate to set up a	
	new Spanning Tree topology.	

The AWK-4121 comes with 10 "ports" for RSTP settings. Numbers 3-10 (WDS1-WDS8) are available only when WDS is enabled in AP mode.

#### Enable RSTP

Setting	Description	Factory Default
Enable/ disable	Enables or disables the port as a node on the Spanning Tree	Disable (unchecked)
	topology.	

#### Port priority

Setting	Description	Factory Default
Numerical value	Increase this port's priority as a node on the Spanning Tree	128
selected by user	topology by inputting a lower number.	

#### Port cost

Setting	Description	Factory Default
Enable/ Disable	Input a higher cost to indicate that this port is less suitable as a	2000000
	node for the Spanning Tree topology	

#### Edge port

Setting	Description	Factory Default
Checked/ unchecked	Sets a port, which no BPDU expectedly goes through, as an	unchecked, except
	edge port	AP port

NOTE We recommend you set an edge port for the port, which is connected to a non-STP/RSTP sub-network or an end device (PLC, RTU, etc.) as opposed to network equipment. This can prevent unnecessary waiting and negotiation of STP/RSTP protocol, and accelerate system initialization. When an edge port receives BPDUs, it can still function as an STP/RSTP port and start negotiation.
 Setting an edge port is different from disabling STP/RSTP on a port. If you disable STP/RSTP, a port will not deal with STP/RSTP BPDUs at all.

#### Port Status

**Port Status** indicates the current Spanning Tree status of this port. Use **Forwarding** for normal transmission, or **Blocking** to block transmission.

# **SNMP Agent**

The AWK-4121 supports SNMP V1/V2c/V3. SNMP V1 and SNMP V2c use a community string match for authentication, which means that SNMP servers access all objects with read-only or read/write permissions using the community string *public/private* (default value). SNMP V3, which requires you to select an authentication level of MD5 or SHA, is the most secure protocol. You can also enable data encryption to enhance data security.

The AWK-4121's MIB can be found in the software CD and supports reading the attributes via SNMP. (Only **get** method is supported.)

This model also supports "MXview" network management software. In the AWK settings, please make sure that the SNMP settings match MXview's SNMP configuration settings.

SNMP security modes and security levels supported by the AWK-4121 are shown in the following table. Select
the security mode and level that will be used to communicate between the SNMP agent and manager.

Protocol	Setting on	Authentication	Data	Method
Version	UI web page	Туре	Encryption	
SNMP	V1, V2c	Community	No	Use a community string match for
V1, V2c	Read	string		authentication
	Community			
	V1, V2c	Community	No	Use a community string match for
	Write/Read	string		authentication
	Community			
SNMP V3	No-Auth	No	No	Use account with admin or user to access
				objects
	MD5 or SHA	Authentication	No	Provides authentication based on
		based on MD5 or		HMAC-MD5, or HMAC-SHA algorithms.
		SHA		8-character passwords are the minimum
				requirement for authentication.
	MD5 or SHA	Authentication	Data	Provides authentication based on HMAC-MD5
		based on MD5 or	encryption	or HMAC-SHA algorithms, and data
		SHA	key	encryption key. 8-character passwords and a
				data encryption key are the minimum
				requirements for authentication and
				encryption.

The following parameters can be configured on the **SNMP Agent** page. A more detailed explanation of each parameter is given below the following figure.

#### SNMP Agent

Enable	Disable 💌
Remote management	Disable 💌
Read community	public
Write commnuity	private
SNMP agent version	V1, V2c 💌
Admin authentication type	No Auth 😒
Admin privacy type	Disable 😒
Privacy key	
Private MIB information Device object ID	enterprise.8691.15.7

Submit

#### Enable

Setting	Description	Factory Default
Enable	Enables SNMP Agent	Disable
Disable	Disables SNMP Agent	

#### Remote Management

Setting	Description	Factory Default
Enable	Allow remote management via SNMP agent	Disable
Disable	Disallow remote management via SNMP agent	

#### Read community (for V1, V2c)

Setting	Description	Factory Default
V1, V2c Read	Use a community string match with a maximum of 31	public
Community	characters for authentication. This means that the SNMP agent	
	can access all objects with read-only permissions using this	
	community string.	

#### Write community (for V1, V2c)

Setting	Description	Factory Default
V1, V2c Read /Write	Use a community string match with a maximum of 31	private
Community	characters for authentication. This means that the SNMP agent	
	can accesses all objects with read/write permissions using this	
	community string.	

#### SNMP agent version

Setting	Description	Factory Default
V1, V2c, V3, or	Select the SNMP protocol version used to manage the switch.	V1, V2c
V1, V2c, or		
V3 only		

Setting	Description	Factory Default
No Auth	Use admin account to access objects. No authentication	No Auth
MD5	Provide authentication based on the HMAC-MD5 algorithms.	
	8-character passwords are the minimum requirement for	
	authentication.	
SHA	Provides authentication based on	
	HMAC-SHA algorithms. 8-character passwords are the	
	minimum requirement for authentication.	

#### Admin auth type (for V1, V2c, V3, and V3 only)

#### Admin private key (for V1, V2c, V3, and V3 only)

Setting	Description	Factory Default
Disable	No data encryption	Disable
DES	DES-based data encryption	
AES	AES-based data encryption	

#### Private key

A data encryption key is the minimum requirement for data encryption (maximum of 63 characters)

#### Private MIB Information Device Object ID

Also know as **OID**. This is the AWK-4121's enterprise value. It is fixed.

# Link Fault Pass-Through (for Client/Slave mode only)

This function means if Ethernet port is link down, wireless connection will be forced to disconnect. Once Ethernet link is recovered, AWK will try to connect to AP.

If wireless is disconnected, AWK restarts auto-negotiation on Ethernet port but always stays in the link failure state. Once the wireless connection is recovered, AWK will try to recover the Ethernet link.

System log will indicate the link fault pass through events in addition to the original link up/down events.

#### Link Fault Pass-Through (for Client/Slave mode only)

#### Link Fault Pass-Through

🔘 Enable 💿 Disable

Submit

#### Link Fault Pass-Through

Setting	Description	Factory Default
Enable	Enables Link Fault Pass-Through	Disable
Disable	Disable Link Fault Pass-Through	

# **Auto Warning Settings**

Since industrial-grade devices are often located at the endpoints of a system, these devices will not always know what is happening elsewhere on the network. This means that these devices, including wireless APs or clients, must provide system maintainers with real-time alarm messages. Even when system administrators are out of the control room for an extended period, they can still be informed of the status of devices almost instantaneously when exceptions occur.

In addition to logging these events, the AWK-4121 supports different approaches to warn engineers automatically, such as SNMP trap, e-mail, and relay output. It also supports two digital inputs to integrate sensors into your system to automate alarms by email and relay output.

# System Log

## System Log Event Types

Detail information for grouped events is shown in the following table. You can check the box for **Enable log** to enable the grouped events. All default values are enabled (checked). The log for system events can be seen in **Status**  $\rightarrow$  **System Log**.

#### System log Event Types

Event group	Enable log		
System-related events			
Network-related events			
Config-related events			
Power events			
DI events			
System-related events	Event is triggered w	hen	
System restart (warm start)	The AWK-4121 is reboo	oted, such as when its settings are changed	
	(IP address, subnet ma	ask, etc.).	
Network-related events	Event is triggered wi	hen	
LAN link on	The LAN port is connec	ted to a device or network.	
LAN link off	The port is disconnecte	ed (e.g., the cable is pulled out, or the	
	opposing device shuts down).		
Client joined/ left	A wireless client is associated or disassociated.		
(for AP/Master mode)			
WLAN connected to AP	The AWK-4121 is associated with an AP.		
(for Client/Slave mode)			
WLAN disconnected	The AWK-4121 is disassociated from an AP.		
(for Client/Slave mode)			
Config-related events	Event is triggered wi	hen	
Configuration Changed	A configuration item ha	as been changed.	
Configuration file import via Web Console	The configuration file is imported to the AWK-4121.		
Console authentication failure	An incorrect password is entered.		
Firmware upgraded	The AWK-4121's firmw	are is updated.	
Power events	Event is triggered wi	hen	
Power 1/2 transition (On $\rightarrow$ Off)	The AWK-4121 is powered down in PWR1/2.		
PoE transition (On $\rightarrow$ Off)	The AWK-4121 is powered down in PoE.		
Power 1/2 transition (Off $\rightarrow$ On)	The AWK-4121 is powered via PWR1/2.		
PoE transition (Off $\rightarrow$ On)	The AWK-4121 is powe	ered via PoE.	
DI events	Event is triggered wi	hen	
DI1/2 transition (On $\rightarrow$ Off)	Digital Input 1/2 is trig	gered by on to off transition	
DI1/2 transition (Off $\rightarrow$ On)	Digital Input 1/2 is triggered by off to on transition		

# Syslog

This function provides the event logs for the Syslog server. The function supports up to three configurable Syslog servers and Syslog server UDP port numbers. When an event occurs, the event will be sent as a Syslog UDP packet to the specified Syslog servers.

## **Syslog Event Types**

Detail information for the grouped events is shown in the following table. You can check the box for **Enable log** to enable the grouped events. All default values are enabled (checked). Details for each event group can be found on the "System log Event Types" table on page 3-31.

#### Syslog Event Types

Event group	Enable log
System-related events	
Network-related events	V
Config-related events	
Power events	V
DI events	

## **Syslog Server Settings**

outless of the outless

You can configure the parameters for your Syslog servers in this page.

systog server settings	
Syslog server 1	
Syslog port	514
Syslog server 2	
Syslog port	514
Syslog server 3	
Syslog port	514

#### Syslog server 1/2/3

Setting	Description	Factory Default
IP address	Enter the IP address of the 1st/ 2nd/ 3rd Syslog Server	None

#### Syslog port

Setting	Description	Factory Default
Port destination	Enter the UDP port of the corresponding Syslog server	514
(1 to 65535)		

# E-mail

## **E-mail Event Types**

Check the box for **Active** to enable the event items. All default values are deactivated (unchecked). Details for each event item can be found on the "System log Event Types" table on page 3-31.

#### E-mail Event Types

Event	🗌 Active
Cold start	
Warm start	
Power 1 transition (On>Off)	
Power 1 transition (Off>On)	
Power 2 transition (On>Off)	
Power 2 transition (Off>On)	
PoE transition (On>Off)	
PoE transition (Off>On)	
Configuration changed	
Console authentication failure	
DI 1 transition (On>Off)	
DI 1 transition (Off>On)	
DI 2 transition (On>Off)	
DI 2 transition (Off>On)	
LAN link on	
LAN link off	
Submit	

## **E-mail Server Settings**

You can set up to 4 e-mail addresses to receive alarm emails from the AWK-4121. The following parameters can be configured on the **E-mail Server Settings** page. Besides, a **Send Test Mail** button can be used to test whether the Mail server and e-mail addresses are working. More detailed explanations for these parameters are provided after the following figure.

#### E-mail Server Settings

Mail server (SMTP)	
User name	
Password	
From e-mail address	
To e-mail address 1	
To e-mail address 2	
To e-mail address 3	
To e-mail address 4	
	1
Submit Send Test Mail	

#### Mail server (SMTP)

Setting	Description	Factory Default
IP address	The IP address of your email server.	None

#### User name & Password

Setting	Description	Factory Default
	User name and password used in the SMTP server	None

#### From e-mail address

Setting	Description	Factory Default
Max. 63 characters	Enter the administrator's e-mail address which will be shown in	None
	the "From" field of a warning e-mail.	

#### To E-mail address 1/ 2/ 3/ 4

9	Setting	Description	Factory Default
Ν	Max. 63 characters	Enter the receivers' e-mail addresses.	None

## Relay

The AWK-4121 has one relay output, which consists of 2 terminal block contacts on the AWK-4121's top panel. These relay contacts are used to indicate user-configured events and system failure.

The two wires attached to the relay contacts form an open circuit when a user-configured event is triggered. If a user-configured event does not occur, the relay circuit will remain closed. For safety reasons, the relay circuit is kept open when the AWK-4121 is not powered.

## **Relay Event Types**

You can check the box for **Active** to enable the event items. All default values are deactivated (unchecked). Details for each event item can be found in the "System log Event Types" table on page 3-31.

Relay Event Types		
Event	Active	
Power 1 transition (On>Off)		
Power 2 transition (On>Off)		
PoE transition (On>Off)		
DI 1 transition (On>Off)		
DI 1 transition (Off>On)		
DI 2 transition (On>Off)		
DI 2 transition (Off>On)		
LAN link On		
LAN link Off		

## Trap

Traps can be used to signal abnormal conditions (notifications) to a management station. This trap-driven notification can make your network more efficient.

Because a management station usually takes care of a large number of devices that have a large number of objects, it will be overloading for the management station to poll or send requests to query every object on every device. It would be better if the managed device agent could notify the management station by sending a message known as a trap for the event.

## **Trap Event Types**

**Trap Event Types** 

Event	🗌 Active
Cold start	
Warm start	
Power 1 transition (On>Off)	
Power 1 transition (Off>On)	
Power 2 transition (On>Off)	
Power 2 transition (Off>On)	
PoE transition (On>Off)	
PoE transition (Off>On)	
Configuration changed	
Console authentication failure	
DI 1 transition (On>Off)	
DI 1 transition (Off>On)	
DI 2 transition (On>Off)	
DI 2 transition (Off>On)	
LAN link on	
LAN link off	

Submit

## **SNMP Trap Receiver Settings**

SNMP traps are defined in SMIv1 MIBs (SNMPv1) and SMIv2 MIBs (SNMPv2c). The two styles are basically equivalent, and it is possible to convert between the two. You can set the parameters for SNMP trap receivers through the web page.

#### **SNMP Trap Receiver Settings**

1st Trap version	
1st Trap server IP/name	V1 V2
1st Trap community	alert
2nd Trap version	V1 •
2nd Trap server IP/name	
2nd Trap community	alert

#### 1st / 2nd Trap version

Setting	Description	Factory Default
V1	SNMP trap defined in SNMPv1	V1
V2	SNMP trap defined in SNMPv2	

#### 1st / 2nd Trap server IP/name

Setting	Description	Factory Default
IP address or host	Enter the IP address or name of the trap server used by your	None
name	network.	

#### 1st / 2nd Trap community

Setting	Description	Factory Default
Max. 31 characters	Use a community string match with a maximum of 31	Alert
	characters for authentication.	

# Status

# Associated Client List (for AP mode only)

Associated Client List shows all the clients that are currently associated with a specific AWK-4121. You can click **Select all** to select all the content in the list for further editing. You can click **Refresh** to refresh the list.

#### **Associated Client List**

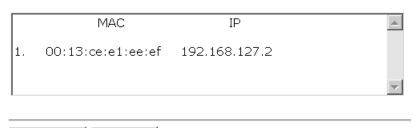
1.	<00:13:ce:e1:ee:ef>	<b>A</b>
		<b>V</b>

Select all Refresh

# DHCP Client List (for AP mode only)

The DHCP Client List shows all the clients that require and have successfully received IP assignments. You can click the **Refresh** button to refresh the list.

#### DHCP Client List



Select all Refresh

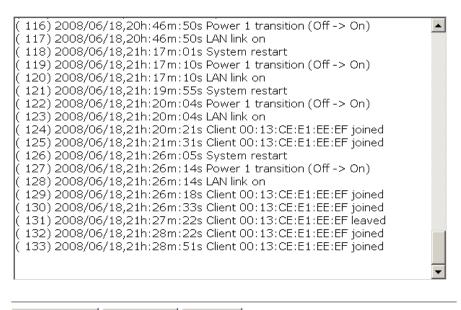
You can press **Select all** button to select all content in the list for further editing.

	MAC	IP	
1.	00:13:ce:e1:ee:ef	192,168,127,2 Cut Copy Paste	v
		Select All Print	
Sel	lect all Refresh		

## System Log

Triggered events are recorded in System Log. You can export the log contents to an available viewer by clicking **Export Log**. You can use the **Clear Log** button to clear the log contents and the **Refresh** button to refresh the log.

#### System Log



Export Log Clear Log Refresh

## **Relay Status**

The status of user-configurable events can be found under **Relay Status**. The status will refresh every 5 seconds if the **Auto refresh** box is checked.

If an event is triggered, it will be noted on this list. System administrators can click **Acknowledge Event** when he has acknowledged the event and addressed it.

#### **Relay Status**

🗹 Auto refresh

Relay Status	
Power1 transition (On>Off)	 Acknowledge Event
Power2 transition (On>Off)	 Acknowledge Event
PoE transition (On>Off)	 Acknowledge Event
DI1 transition (On>Off)	 Acknowledge Event
DI1 transition (Off>On)	 Acknowledge Event
DI2 transition (On>Off)	 Acknowledge Event
DI2 transition (Off>On)	 Acknowledge Event
LAN link On	 Acknowledge Event
LAN link Off	 Acknowledge Event

## **DI and Power Status**

The status of power inputs and digital inputs is shown on this web page. The status will refresh every 5 seconds if the **Auto refresh** box is checked.

#### Din and Power status

🗹 Auto refresh		
Input status	On / Off	
Power 1 status	On	
Power 2 status	Off	
PoE status	Off	
DI 1 status	Off	
DI 2 status	Off	

## **Wireless Status**

The status for **802.11 info** parameters, such as Operation mode and Channel, are shown on the **Wireless Status** page. The status will refresh every 5 seconds if the **Auto refresh** box is checked.

Certain values for **802.11 info** may not show up due to different operation modes. As a result, **Current BSSID** and **Signal strength** are not available in AP mode.

It is helpful to use the continuously updated information on this page, such as **Signal strength**, to monitor the signal strength of the AWK-4121 in Client mode.

#### Wireless Status

🗹 Auto refresh	
802.11 info	
Operation mode	AP
Channel	6
RF type	B/G Mixed
Current BSSID	N/A
Signal strength	N/A
Transmission rate	Auto
Transmission power	Full

# Maintenance

Maintenance functions provide the administrator with tools to manage the AWK-4121 and wired/wireless networks.

# **Console Settings**

You can enable or disable access permission for the following consoles: HTTP, HTTPS, Telnet and SSH connections. For more security, we recommend you only allow access to the two secured consoles, HTTPS and SSH.

#### **Console Settings**

HTTP console	⊙Enable ⊂Disable
HTTPS console	⊙Enable ©Disable
Telnet console	⊙Enable ⊂Disable
SSH console	⊙Enable ©Disable

Submit

# Ping

**Ping** helps to diagnose the integrity of wired or wireless networks. By inputting a node's IP address in the **Destination** field, you can use the **ping** command to make sure it exists and whether or not the access path is available.

#### Ping

Destination	192.168.253.2
Ping	

If the node and access path are available, you will see that all packets were successfully transmitted with no loss. Otherwise, some, or even all, packets may get lost, as shown in the following figure.

Ping
Destination       Ping
PING 192.168.127.2 (192.168.127.2): 56 data bytes
192.168.127.2 ping statistics 4 packets transmitted, 0 packets received, 100% packet loss

# Firmware Upgrade

The AWK-4121 can be enhanced with more value-added functions by installing firmware upgrades. The latest firmware is available at Moxa's download center.

Before running a firmware upgrade, make sure the AWK-4121 is off-line. Click the **Browse** button to specify the firmware image file and click **Firmware Upgrade and Restart** to start the firmware upgrade. After the progress bar reaches 100%, the AWK-4121 will reboot itself.

When upgrading your firmware, the AWK-4121's other functions are forbidden.

Select update image C:\AWK4100_1.0_Build_08120719.rom Browse	
Firmware Upgrade and Restart	_



#### ATTENTION

Please make sure the power source is stable when you upgrade your firmware. An unexpected power breakup may damage your AWK-4121.

## **Config Import Export**

You can back up or restore the AWK-4121's configuration with Config Import Export.

In the **Config Import** section, click **Browse** to specify the configuration file and click **Config Import** button to begin importing the configuration.

#### **Config Import**

Select configuration file	Browse
,	

Config Import

In the **Config Export** section, click the **Config Export** button and save the configuration file onto your local storage media. The configuration file is a text file and you can view and edit it with a general text-editing tool.

#### Config Export

Config Export

You can also back up or restore the ABC-01 (HW Rev. 1.1 support only) configuration with **Config Import Export**.

ABC-01 Import

Config Import ABC-01 Export		
Config Export		

To download the configuration to the AWK:

- i. Turn off the AWK.
- ii. Plug in the ABC-01 to the AWK's RS-232 console.
- iii. Turn on AWK.

iv. AWK will detect ABC-01 during bootup, and download the configuration from the ABC-01 to the AWK automatically. Once the configuration downloads and if configuration format is correct, the AWK will emit three short beeps, then continue the boot up.

v. Once the AWK has booted up successfully, it will emit the normal two beeps, and the ready LED will turn to solid green.

# Load Factory Default

Use this function to reset the AWK-4121 and roll all settings back to the factory default values. You can also reset the hardware by pressing the reset button on the top panel of the AWK-4121.

Load Factory Default

**Reset to Factory Default** 

Click Activate to reset all settings, including the console password, to the factory default values.

The system will be restarted immediately.

Activate

## Password

You can change the administration password for each of the AWK-4121's console managers by using the **Password** function. Before you set up a new password, you must input the current password and reenter the new password for confirmation. For your security, do not use the default password *root*, and remember to change the administration password regularly.

Password	
Current password	
New password	•••••
Confirm password	•••••



# **Misc. Settings**

This section provides additional settings that can be used to manage your AWK-4121 more conveniently.

#### Misc. Settings

Reset button 

 Always enable
 Disable after 60 sec

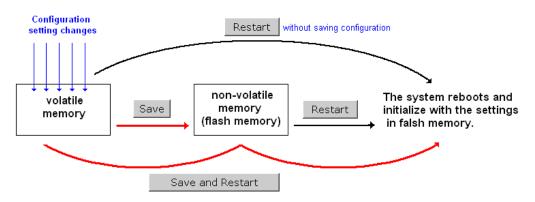
#### Reset button

Setting	Description	Factory Default
Always enable	The AWK-4121's Reset button works normally.	Always enable
Disable after 60 sec The AWK-4121's reset to default function will become invalid		
	60 seconds after the AWK-4121 finishes booting up.	

# **Save Configuration**

The following figure shows how the AWK-4121 stores the setting changes into volatile and non-volatile memory. All data stored in volatile memory will disappear when the AWK-4121 is shutdown or rebooted unless they are **y**. Because the AWK-4121 starts up and initializes with the settings stored in flash memory, all new changes must be saved to flash memory before restarting the AWK-4121.

This also means the new changes will not work unless you run either the **Save Configuration** function or the **Restart** function.



After you click on **Save Configuration** in the left menu box, the following screen will appear. Click **Save** if you wish to update the configuration settings in the flash memory at this time. Alternatively, you may choose to run other functions and put off saving the configuration until later. However, the new setting changes will remain in the non-volatile memory until you save the configurations.

#### **Save Configuration**

If you have submitted any configuration changes, you must save the changes and restart the system before they take effect. Click **Save** to save the changes in AWK-4121-US's memory. Click **Restart** to activate new settings in the navigation panel.

Save
------

# Restart

If you submitted configuration changes, you will find a blinking string in the upper right corner of the screen. After making all your changes, click the **Restart** function in the left menu box. One of two different screens will appear.

If you made changes recently but did not save, you will be given two options. Clicking the **Restart** button here will reboot the AWK-4121 directly, and all setting changes will be ignored. Clicking the **Save and Restart** button will apply all setting changes and then reboot the AWK-4121.

-	_	_	A	
•	2	c	та	
	~	-	~~	

!!! Warning !!!	
Click "Restart" to discard changes and reboot AWK-4121-US directly.	
Click "Save and Restart" to apply all setting changes and reboot AWK-4121-US.	
Restart Save and Restart	
ou run the <b>Restart</b> function without changing any configurations or with all changes already saved just one <b>Restart</b> button on your screen.	, you wi
Restart	
!!! Warning !!!	
Clicking Restart will disconnect all Ethernet connections and reboot AWK-4121-US.	

Restart

You will not be able to run any of the AWK-4121's functions while the system is rebooting.

# Logout

**Logout** helps users disconnect the current HTTP or HTTPS session and go to the Login page. For security reasons, we recommend you logout before quitting the console manager.

#### Logout

Click **Logout** button to defalut Login page.

Logout

# Software Installation/Configuration

The following topics are covered in this chapter:

- Overview
- AWK Search Utility
  - Installing AWK Search Utility
  - > Configuring AWK Search Utility

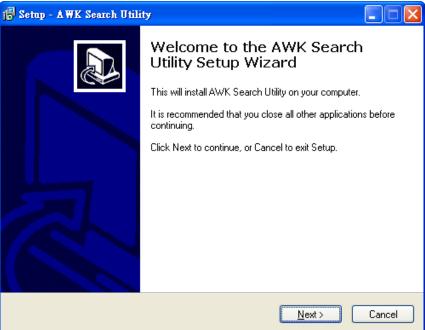
# **Overview**

The Documentation & Software CD included with your AWK-4121 is designed to make the installation and configuration procedure easy and straightforward. This auto-run CD includes AWK Search Utility (to broadcast search for all AWK's accessible over the network), the AWK-4121 User's Manual, and Quick Installation Guide.

# **AWK Search Utility**

# **Installing AWK Search Utility**

- 1. Click the **INSTALL UTILITY** button in the AWK Installation CD auto-run window to install AWK Search Utility. Once the program starts running, click **Yes** to proceed.
- 2. Click **Next** when the Welcome screen opens to proceed with the installation.



3. Click **Next** to **install** program files to the default directory, or click **Browse** to select an alternate location.

1🛱 Setup - A WK Search Utility
Select Destination Location Where should AWK Search Utility be installed?
Setup will install AWK Search Utility into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files\Moxa\AWK\AWK Search Utility Browse
At least 2.5 MB of free disk space is required.
< <u>₿</u> ack <u>N</u> ext > Cancel

4. Click **Next** to **create** the program's shortcut files to the default directory, or click **Browse** to select an alternate location.

j <sup>∰</sup> Setup - ∆WK Search Utility	
Select Start Menu Folder Where should Setup place the program's shortcuts?	
Setup will create the program's shortcuts in the following Start Menu fol	der.
To continue, click Next. If you would like to select a different folder, click Brows	э.
AWK Search Utility Brow	vse
< <u>B</u> ack <u>N</u> ext >	Cancel

5. Click **Next** to select additional tasks.

1 <sup>2</sup> Setup - AWK Search Utility	
Select Additional Tasks Which additional tasks should be performed?	
Select the additional tasks you would like Setup to perform while installing AWK S Utility, then click Next. Additional icons: Create a <u>desktop iconi</u> Create a <u>Q</u> uick Launch icon	earch
< <u>B</u> ack <u>N</u> ext >	Cancel

6. Click **Next** to proceed with the installation. The installer then displays a summary of the installation options.

ј🖥 Setup - А WK Search Utility	
Ready to Install Setup is now ready to begin installing AWK Search Utility on your computer.	J.
Click Install to continue with the installation, or click Back if you want to review or change any settings.	
Destination location: C:\Program Files\Moxa\AWK\AWK Search Utility Start Menu folder: AWK Search Utility	
< <u>B</u> ack Install	Cancel

- 7. Click **Install** to begin the installation. The setup window will report the progress of the installation. To change the **installation** settings, click **Back** and navigate to the previous screen.
- 8. Click Finish to complete the installation of AWK Search Utility.

🕞 Setup - AWK Search Utili	ity 🔲 🗖
	Completing the AWK Search Utility Setup Wizard
	Setup has finished installing AWK Search Utility on your computer. The application may be launched by selecting the installed icons.
	Click Finish to exit Setup.
	Launch AWK Search Utility
	<u> </u>

# **Configuring AWK Search Utility**

The Broadcast Search function is used to locate all AWK-4121 APs that are connected to the same LAN as your computer. After locating an AWK-4121, you will be able to change its IP address. Since the Broadcast Search function searches by TCP packet and not IP address, it doesn't matter if the AWK-4121 is configured as an AP or Client. In either case, APs and Clients connected to the LAN will be located, regardless of whether or not they are part of the same subnet as the host.

 Start the AWK Search Utility program. When the Login page appears, select the "Search AWK only" option to search for AWKs and to view each AWK's configuration. Select the "AWK management" option to assign IPs, upgrade firmware, and locate devices.

A WK Search Utility - Login 🛛 🔀
AWK Search Utility
Search AWK only
C AWK management
Password:
✓ OK X Cancel

2. Open the AWK Search Utility and then click the **Search** icon.

<b>D</b> , a we	Search Utilit	y .							
<u> </u>	dit F <u>u</u> nction								
<u>S</u> ear	ch Sear <u>c</u> h E	x • Loca	te <u>W</u> eb <u>I</u> e	lnet Assign [	P <u>U</u> nlock U	Pgrade Refr	esh Refresh <u>A</u> ll	E <u>x</u> it	
No	Model name	IP address	Device MAC address	Subnet mask	Firmware version				<b>4</b>
<u> </u>									
Search			·	1	1	(			

The "Searching" window indicates the progress of the search.

3. When the search is complete, all AWKs that were located will be displayed in the AWK Search Utility window.

D AWK	Search Utility						
<u> </u>	dit F <u>u</u> nction T <u>o</u> o	ls <u>H</u> elp					
<u>S</u> ear	ch Sear <u>c</u> h Ex	Locate	D Ielnet Assign [F	P <u>U</u> nlock Upg	rade <u>R</u> efrest	Refresh <u>A</u> ll	t
No	Model name	IP address	Device MAC address	Subnet mask	Firmware versio	Overview	<b></b>
<b>_</b> 1	AWK-4121-US	192.168.127.253	00:90:E8:18:47:80	255.255.255.0	1.2 Build 09052	System info Device info	802.11 info
						Model name Device name Serial No. System up time Firmware version	AWK-4121-US AWK-4121_7255 7255 0 days 00h:13m:35s 1.2 Build 09052501
						<u>.</u>	

- 4. Click **Locate** to cause the selected device to beep.
  - Search Search Ex \* Assign <u>I</u>P Jaloc L Upgrade • Telnet Exit Web <u>R</u>efresh Refresh <u>A</u>ll Locate Model name IP address Device MAC address Subnet mask Firmware versio Overview No AWK-4121-US 192.168.127.253 System info Device info 802.11 info **S**1 00:90:E8:18:47:80 255.255.255.0 1.2 Build 09052 Model name AWK-4121-US AWK-4121\_7255 Locate × Device name Serial No. 7255 Locating. 0 days 00h:13m:35s System up time Model AWK-4121-US Firmware version 1.2 Build 09052501 IP: 192.168.127.253 MAC 00:90:E8:18:47:80 255,255,255,0 Netmask 🖌 ОК

Make sure your AWK is **unlocked** before using the search utility's icons setting. The AWK will unlock automatically if the password is set to the default. Otherwise you must enter the new password manually.

Go to **Tools** → **AWK login Options** to manage and unlock additional AWKs.

2	lit F <u>u</u> nction	Tools Help Utility Login Options	Ielnet Assign	. f É	l _ % .	n Refresh <u>A</u> ll E <u>x</u> i	
<u>S</u> earcl	h Sear <u>c</u> h	<u>A</u> WK Login Options	leinet Assign	IP Unlock Upgr	ade <u>R</u> efrest	n Refresh <u>A</u> ll E <u>x</u> i	t
	Model name	Advanced Options	evice MAC address	Subnet mask	Firmware versio	Overview	
1	AWK-4121-L	<u>C</u> ustomize List View	0:90:E8:18:47:80	255.255.255.0	1.2 Build 09052	System info Device info	802.11 info
			_				
						Model name	AWK-4121-US
						Device name	AWK-4121_7255
						Serial No.	7255
						System up time	0 days 00h:13m:35
						Firmware version	1.2 Build 0905250
					>		

Use the scroll down list to select the MAC addresses of those AWKs you would like to manage, and then click **Add**. Key in the password for the AWK device and then click **OK** to save. If you return to the search page and search for the AWK again, you will find that the AWK will unlock automatically.



#### ATTENTION

For security purposes, we suggest you can change the AWK search utility login password instead of using default.

AWK Login Options	3				X
Found AWK device(s	<sup>s):</sup> 192.168.127.253 - 00:	90:E8:00:40:01	•	Add	
Last IP	Device MAC address	Username	Password		
Default	×	admin	root		
192.168.127.253	00:90:E8:00:40:01	admin	root		
			Delete	🗸 ок	🗙 Cancel

To modify the configuration of the highlighted AWK, click on the Web icon to open the web console. This will take you to the web console, where you can make all configuration changes. Refer to Chapter 3, "Using the Web Console," for information on how to use the web console.

4	Edit F <u>u</u> nction T <u>o</u> o Ch Sear <u>c</u> h Ex	s <u>H</u> elp Locate	Teinet Assign [P	Unlock Upgr	ade <u>R</u> efrest	n Refresh <u>A</u> ll Exit	
ło	Model name	IP address	Device MAC address	Subnet mask	Firmware versio		
1	AWK-4121-US	192.168.127.253	00:90:E8:18:47:80	255.255.255.0	1.2 Build 09052	System info Device info	802.11 info
						Model name	AWK-4121-US
						Device name	AWK-4121_7255
						Serial No.	7255
						System up time	0 days 00h:13m:3
						Firmware version	1.2 Build 0905250

Click on **Telnet** if you would like to use telnet to configure your AWKs.

<u>S</u> ea	Edit F <u>u</u> nction T <u>o</u> c Character Sear <u>c</u> h Ex		b Ielnet		grade Refrest	h Refresh <u>A</u> ll Egi	
	Model name	IP address	Device MAC address	Subnet mask	Firmware versio	Overview	
1	AWK-4121-US	192.168.127.253	00:90:E8:18:47:80	255.255.255.0	1.2 Build 09052	System info Device info	802.11 info
						Model name	AWK-4121-US
						Device name	AWK-4121_7255
						Serial No.	7255
						System up time	0 days 00h:13m:35
						Firmware version	1.2 Build 09052501

Click **Assign IP** to change the IP setting.

🏷 A WK Search									
<u> </u>	ion T <u>o</u> ols <u>H</u> elp								
<u>S</u> earch Se	arch Ex 🔨 Loc	K Neb T	 elnet As	ssign IP Unlock	Lupgrade	efresh	Refresh <u>A</u>	ll Egit	
No Model r	ame IP addre:	ss Dev	vice MAC address	Subnet mask	Firmw	are versio	Overview		д
💕 1 🛛 AWK-4	21-US 192.168.		90·F8·18·47·80	255 255 255 1	1 12Bi	uid 09052	System info	Device info	802.11 info
		IP ac Subr Gate Prima	unfiguration Idress net mask	Static           192         168           255         255           0         0           0         0           0         0           0         0	255 . 0 0 . 0 0 . 0	incel	Model name Device name Serial No. System up tin Firmware ver:	ne	AWK-4121-US AWK-4121_7255 7255 0 days 00h:13m:35s 1.2 Build 09052501
<						>			

The three advanced options—Search, Connection, and Miscellaneous—are explained below:

## Search

**Retry count (default=5):** Indicates how many times the search will be retried automatically.

Retry interval (ms): The time lapsed between retries.

Advanced Options	
Search Connection Misc.	
Retry count: 5	
Retry interval (ms): 1000	
	V OK X Cancel

## Connection

**Connection timeout (secs):** Use this option to set the waiting time for the **Default Login**, **Locate**, **Assign IP**, **Upload Firmware**, and **Unlock** to complete.

**Upgrade timeout (secs):** Use this option to set the waiting time for the connection to disconnect while the firmware is upgrading. Use this option to set the waiting time for the Firmware to write to flash.

Advanced Options	×
Search Connection Misc.	
Connection timeout (secs): 10 Upgrade timeout (secs): 500	
	VOK X Cancel

## Misc.

**Search on start:** Checkmark this box if you would like the search function to start searching for devices after you log in to the AWK search Utility.

Advanced Options	$\mathbf{X}$
Search Connection Misc.	
Search on start	
и ск	🗙 Cancel

# **Other Console Configurations**

This chapter explains how to access the AWK-4121 for the first time. In addition to HTTP access, there are four ways to access AWK-4121: serial console, Telnet console, SSH console, and HTTPS console. The serial console connection method, which requires using a short serial cable to connect the AWK-4121 to a PC's COM port, can be used if you do not know the AWK-4121's IP address. The other consoles can be used to access the AWK-4121 over an Ethernet LAN, or over the Internet.

The following topics are covered in this chapter:

- □ RS-232 Console Configuration (115200, None, 8, 1, VT100)
- Configuration by Telnet and SSH Consoles
- Configuration by Web Browser with HTTPS/SSL
- Disabling Telnet and Browser Access



#### ATTENTION

1. You **CANNOT** connect to the **AWK-4121** by two ore more of these console configurations simultaneously.

2. You can connect to the **AWK-4121** simultaneously by web browser and serial/ Telnet /SSH console. However, we strongly suggest that you **do NOT** use more than one connection method at the same time. Following this advice will allow you to maintain better control over the configuration of your AWK-4121.

# RS-232 Console Configuration (115200, None, 8, 1, VT100)

The serial console connection method, which requires using a short serial cable to connect the AWK-4121 to a PC's COM port, can be used if you do not know the AWK-4121's IP address. It is also convenient to use serial console configurations when you cannot access the AWK-4121 over Ethernet LAN, such as in the case of LAN cable disconnections or broadcast storming over the LAN.



#### ATTENTION

Do not use the RS-232 console manager when the AWK-4121 is powered at reversed voltage (ex. -48VDC), even though reverse voltage protection is supported. If you need to connect the RS-232 console at reverse voltage, Moxa's TCC-82 isolator is your best solution.

**NOTE** We recommend using Moxa PComm (Lite) Terminal Emulator, which can be downloaded free of charge from Moxa's website.

Before running PComm Terminal Emulator, use an RJ45 to DB9-F (or RJ45 to DB25-F) cable to connect the AWK-4121's RS-232 console port to your PC's COM port (generally COM1 or COM2, depending on how your system is set up). After installing PComm Terminal Emulator, take the following steps to access the RS-232 console utility.

- From the Windows desktop, open the Start menu and start **PComm Terminal Emulator** in the PComm (Lite) group.
- 2. Select Open under Port Manager to open a new connection.

🚰 PCo:	🖥 PComm Terminal Emulator 📃 🔲 🔀									
Pro <u>f</u> ile	Port Manager	Help								
<b>a</b> E	Qpen Ctrl+	Alt+O	\$ 2B							

3. The **Communication Parameter** page of the Property window opens. Select the appropriate COM port for Console Connection, **115200** for Baud Rate, **8** for Data Bits, **None** for Parity, and **1** for Stop Bits.

Property 🔀	Property
Communication Parameter Terninal File Transfer Capturing COM Options Ports : FCOM1 Baud Rate : 115200 Data Bits : 8 Parity : None	Communication Parameter Terninal File Transfer Capturing Terminal Type : VT100 Dumb Terminal Option : VT100 Transmit Local Echo
Stop Bits : 1 Flow Control TRS/CTS TXON/XOFF DTR CON COFF OK Cancel	Send Enter' Key As: CR-LF

- 4. Click on the Terminal tab, and select VT100 (or ANSI) for Terminal Type. Click on OK to continue.
- The Console login screen will appear. Log into the RS-232 console with the login name (default: admin) and password (default: root, if no new password is set).

👪 COM1 ,115200 ,None ,8 ,1 ,VT100	
AWK-4121-US APOOl login: admin RTS Password:	
State:OPEN CTS DSR RI DCD Ready	

6. The AWK-4121's device information and Main Menu will be displayed. Please follow the description on screen and select the administration option you wish to perform.

👪 C	OM1,115200,None,8,1,VT100	×
		^
RTS	Model Name : AWK-4121-US LAN MAC Address : 00-90-e8-09-21-93 Serial No : 128	
	Firmware Version : 1.0 build 08110411 << Main Menu >> (1) System Info Settings (2) Time Settings (3) Network Settings (4) Restart	
	(q) Quit Key in your selection:	
State:	DPEN CTS DSR RI DCD Ready	

**NOTE** To modify the appearance of the PComm Terminal Emulator window, select Edit  $\rightarrow$  Font and then choose the desired formatting options.



#### ATTENTION

If you unplug the RS-232 cable or trigger DTR, you will automatically be logged out for network security. You will need to log in again to resume operation.

# **Configuration by Telnet and SSH Consoles**

You may use Telnet or SSH client to access the AWK-4121 and manage the console over a network. To access the AWK-4121's functions over the network from a PC host that is connected to the same LAN as the AWK-4121, you need to make sure that the PC host and the AWK-4121 are on the same logical subnet. To do this, check your PC host's IP address and subnet mask.

**NOTE** The AWK-4121's default IP address is **192.168.127.253** and the default subnet mask is 255.255.255.0 (for a Class C network). If you do not set these values properly, please check the network settings of your PC host and then change the IP address to 192.168.127.xxx and subnet mask to 255.255.255.0.

Follow the steps below to access the console utility via Telnet or SSH client.

 From Windows Desktop, run Start → Run, and then use Telnet to access the AWK-4121's IP address from the Windows Run window. (You may also issue the telnet command from the MS-DOS prompt.)

Run	? ×
<u> </u>	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
<u>O</u> pen:	telnet 192.168.127.253
	OK Cancel <u>B</u> rowse

When using SSH client (ex. PuTTY), please run the client program (ex. putty.exe) and then input the AWK-4121's IP address, specifying **22** for the SSH connection port.

🔀 PuTTY Configuration		×
Category:		
- Session	Basic options for your PuTTY session	
Logging	$_{ m \Box}$ Specify the destination you want to connect to	
- Keyboard	Host Name (or IP address) Port	
Bell	192.168.127.253 22	
	Connection type: ● <u>R</u> aw ● <u>T</u> elnet ● Rlog <u>i</u> n ● <u>S</u> SH ●	) Serial

2. The Console login screen will appear. Please refer to the previous paragraph "RS-232 Console Configuration" and for login and administration.

# **Configuration by Web Browser with HTTPS/SSL**

To secure your HTTP access, the AWK-4121 supports HTTPS/SSL encryption for all HTTP traffic. Perform the following steps to access the AWK-4121's web browser interface via HTTPS/SSL.

1. Open your web browser and type https://<AWK-4121's IP address> in the address field. Press **Enter** to establish the connection.

🍠 htt	ps://1	92.168	.127.25	3/home.a	sp - Mi	crosoft Intern	et Explore	ſ		
File	Edit	View	Favorite	s Tools	Help					
🕀 Ba	ack 🝷	$\Rightarrow$ - (	8	<b>a</b>   Q	Search	🗽 Favorites	🛞 Media	۵ 5-	<b>)</b> I	
Addre:	ss 🦉	https://1	92.168.1	27.253/hor	ne.asp					

Warning messages will pop out to warn users that the security certificate was issued by a company they have not chosen to trust.



3. Select Yes to accept the certificate issued by Moxa IW and then enter the AWK-4121's web browser interface secured via HTTPS/SSL. (You can see the protocol in URL is https.) Then you can use the menu tree on the left side of the window to open the function pages to access each of the AWK-4121's functions.

MOXA AWK-4121-US: 192.168.127.253	- Microsoft Internet Explorer	
<u>File Edit View Favorites Tools Help</u>	)	A.
🕒 Back 🝷 💮 🖌 🗾 🙆 🏠 🍃	🔍 Search 🤺 Favorites  🚱 🗸 🧕	I - 📴 🦓
Address 🚳 https://192.168.127.253/home.a	sp	💌 🔁 Go 🛛 Links 🌺
ΜΟΧΛ	w.moxa.com » Total So	lution for Industrial Wireless Networking
🔁 Main Menu	Overview	
- Overview		
🕀 🧰 Basic Settings	All information on this page are	active values.
🗉 🧰 Wireless Settings	System info	
Advanced Settings	Model name	AWK-4121-US
Auto Warning Settings	Device name	AWK-4121_0000
E G Status	Serial No.	128
Maintenance	System up time	0 days 00h:03m:28s
Save Configuration	Firmware version	1.0 Build 08112813
Constant Logout	Device info	

# **Disabling Telnet and Browser Access**

If you are connecting the AWK-4121 to a public network but do not intend to use its management functions over the network, then we suggest disabling both Telnet Console and Web Configuration. Please run **Maintenance**  $\rightarrow$  **Console Settings** to disable them, as shown in the following figure.

#### **Console Settings**

HTTP console	O Enable 💿 Disable
HTTPS console	⊙Enable ⊙Disable
Telnet console	⊙Enable ⊙Disable
SSH console	⊙Enable ⊂Disable

Submit

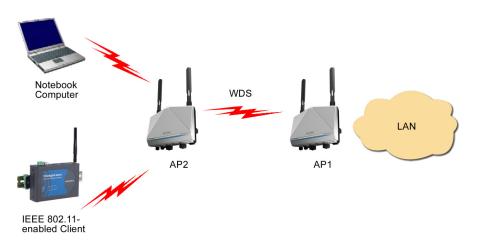
This chapter provides more detailed information about wireless-related technologies. The information in this chapter can help you administer your AWK-4121s and plan your industrial wireless network better.

The following topics are covered in this chapter:

- Wireless Distribution System (WDS)
- Beacon
- D DTIM
- Fragment
- RTS Threshold
- STP and RSTP
  - The STP/RSTP Concept
  - Differences between RSTP and STP

# Wireless Distribution System (WDS)

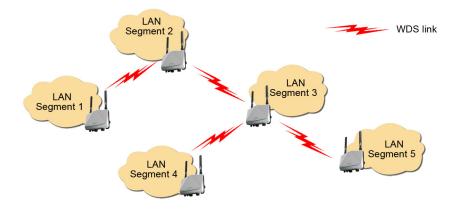
Traditionally, APs are connected via Ethernet LAN ports. By using a Wireless Distribution System (WDS), APs can communicate with one another wirelessly. For example, AP 2 acts as an access point for the notebook computers or other IEEE802.11-enabled clients, and forwards packets sent from the notebook computers to AP 1 through WDS. Then, AP 1 forwards the packets to the Ethernet LAN. Packets destined for the notebook computers follow a reverse path from the Ethernet LAN through the APs to the notebook computers. In this way, AP 2 acts as an "AP repeater."



By using WDS, two or more LAN segments can be connected wirelessly. As illustrated in the above figure, a pair of wireless LAN-to-LAN bridges is used to connect two LAN segments. Since the AP is WDS-enabled, it can be used as a wireless bridge.



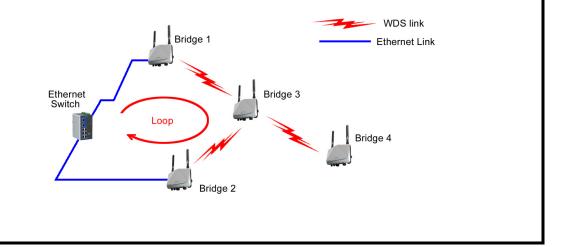
It is a good idea to plan your wireless network by drawing a diagram so that you know how each AWK-4121 is connected to other peer APs or wireless bridges by WDS, and how bridges are connected to other peer bridges by WDS. See the following figure for an example of a network-planning diagram.





#### ATTENTION

Be sure to eliminate loops from networks that consist of wireless bridges, Ethernet switches, Ethernet links, and WDS links. If any loops exist, packets will circle around the loops and network performance will be seriously degraded. The following figure shows a network topology containing a



loop.

# Beacon

A beacon is a packet broadcast by the AP to keep the network synchronized. A beacon includes the wireless LAN service area, the AP address, the Broadcast destination address, a time stamp, Delivery Traffic Indicator Maps (DTIM), and the Traffic Indicator Message (TIM). Beacon Interval indicates the frequency interval of AP.

# DTIM

Delivery Traffic Indication Map (DTIM) is contained in beacon frames. It is used to indicate that broadcast and multicast frames buffered by the AP will be delivered shortly. Lower settings result in more efficient networking, while preventing your PC from dropping into power-saving sleep mode. Higher settings allow your PC to enter sleep mode, thus saving power.

# Fragment

A lower setting means smaller packets, which will create more packets for each transmission. If you have decreased this value and experience high packet error rates, you can increase it again, but it will likely decrease overall network performance. Only minor modifications of this value are recommended.

# **RTS Threshold**

RTS Threshold (256-2346) – This setting determines how large a packet can be before the Access Point coordinates transmission and reception to ensure efficient communication. This value should remain at its default setting of 2,346. When you encounter inconsistent data flow, only minor modifications are recommended.

# **STP and RSTP**

# The STP/RSTP Concept

**Spanning Tree Protocol** (STP) was designed to help reduce link failures in a network, and provide protection from loops. Networks that have a complicated architecture are prone to broadcast storms caused by unintended loops in the network. The STP protocol is part of the IEEE802.1D standard, 1998 Edition bridge specification.

**Rapid Spanning Tree Protocol** (RSTP) implements the Spanning Tree Algorithm and Protocol defined by IEEE802.1w-2001 standard. RSTP provides the following benefits:

The topology of a bridged network will be determined much more quickly compared to STP.

RSTP is backward compatible with STP, making it relatively easy to deploy. For example:

Defaults to sending 802.1D-style BPDUs if packets with this format are received.

STP (802.1D) and RSTP (802.1w) can operate on the LAN ports and WLAN ports (AP and WDS1-WDS8) of the same AWK-4121.

This feature is particularly helpful when the AWK-4121 connects to older equipment, such as legacy switches.

# **Differences between RSTP and STP**

RSTP is similar to STP, but includes additional information in the BPDUs that allow each bridge to confirm that it has taken action to prevent loops from forming when it decides to enable a link to a neighboring bridge. Adjacent bridges connected via point-to-point links will be able to enable a link without waiting to ensure that all other bridges in the network have had time to react to the change. The main benefit of RSTP is that the configuration decision is made locally rather than network-wide, allowing RSTP to carry out automatic configuration and restore a link faster than STP.

7

# **Supporting Information**

This chapter presents additional information about this manual and product. You can also learn how to contact Moxa for technical support.

The following topics are covered in this chapter:

- About This User's Manual
- DoC (Declaration of Conformity)
  - > Federal Communication Commission Interference Statement
  - R&TTE Compliance Statement
- Firmware Recovery
- Technical Support Contact Information

# **About This User's Manual**

This manual is mainly designed for, but no limited to, the following hardware and firmware for the AWK-4121:

- Hardware Rev: 1.1
- Firmware Ver: 1.7

You are strongly recommended to visit Moxa's website (http://www.moxa.com) and find the latest product datasheet, firmware, QIG (Quick Installation Guide), UM (User's Manual) and related information.

**NOTE** You can find out the hardware revision number of AWK-4121 on the side label.



System info	
Model name	AWK-4121-US
Device name	AWK-4121_0000
Serial No.	0
System up time	0 days 00h:02m:02s
Firmware version	(1.1 Build 09012300

# **DoC (Declaration of Conformity)**

# **Federal Communication Commission Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** To assure continued compliance, (example – use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

#### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator & your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC 15.407(e): Within the 5.15-5.25 GHz band, U-NII devices are restricted to indoor operations to reduce any potentially harmful interference to co-channel MSS operations.

## **R&TTE Compliance Statement**

Moxa declares that the apparatus AWK-3121 complies with the essential requirements and other relevant provisions of Directive 1999/5/EC.

This equipment complies with all the requirements of DIRECTIVE 1999/5/CE OF THE EUROPEAN PARLIAMENT AND THE COUNCIL OF 9 March 1999 on radio equipment and telecommunication terminal equipment and the mutual recognition of their conformity (R&TTE).

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) as of April 8, 2000.

#### Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacturer must therefore be allowed at all times to ensure the safe use of the equipment.

#### EU Countries Intended for Use

The ETSI version of this device is intended for home and office use in Austria, Belgium, Denmark, Finland, France (with Frequency channel restrictions), Germany, Greece, Ireland, Italy, Luxembourg, Portugal, Spain, Sweden, The Netherlands, and United Kingdom.

The ETSI version of this device is also authorized for use in EFTA member states Norway and Switzerland.

#### EU Countries Not Intended for Use

None.

#### Potential Restrictive Use

France: only channels 10, 11, 12, and 13.

# **Firmware Recovery**

When the LEDs of **FAULT**, **Signal Strength**, **CLIENT**, **BRIDGE** and **WLAN** all light up simultaneously and blink at one-second interval, it means the system booting has failed. It may result from some wrong operation or uncontrollable issues, such as an unexpected shutdown during firmware update. The AWK-4121 is designed

**NOTE** The availability of some specific channels and / or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

to help administrators recover such damage and resume system operation rapidly. You can refer to the following instructions to recover the firmware:

Connect to the AWK-4121's ES-232 console with **115200bps and N-8-1**. You will see the following message shown on the terminal emulator every one second.

Section userdisk Cksum error = 0xa5feadde --> 0x658c5051 Press Ctrl-C to enter Firmware Recoverying Process...... Press Ctrl-C to enter Firmware Recoverying Process...... Press Ctrl-C to enter Firmware Recoverying Process...... Press Ctrl-C to enter Firmware Recoverying Process..... 
Press Ctrl - C and the following message will appear.

Press Ctrl-C to enter Firmware Recoverying Process..... IP address of AWK-4121 : 0.0.0.0 IP address of TFTP server : 0.0.0.0 1. Start to firmware upgrade using the above network setting immediately. 2. Change the network settings. Enter your selection : (1-2,enter for abort):

Enter **2** to change the network setting. Specify where the AWK-4121's firmware file on the TFTP server and press **y** to write the settings into flash memory.

```
IP address of AWK-4121 : 0.0.0.0
IP address of TFTP server : 0.0.0.0
1. Start to firmware upgrade using the above network setting immediately.
2. Change the network settings.
Enter your selection : (1-2,enter for abort): 2
IP address of AWK-4121 : 192.168.1.2
IP address of TFTP server : 192.168.1.1
Update RedBoot non-volatile configuration - continue (y/n)? y
```

AWK-4121 restarts, and the "Press Ctrl-C to enter Firmware Recovery Process..." message will reappear. Press **Ctrl-C** to enter the menu and select **1** to start the firmware upgrade process.

```
Press Ctrl-C to enter Firmware Recoverying Process.....

IP address of AWK-4121 : 192.168.1.2

IP address of TFTP server : 192.168.1.1

1. Start to firmware upgrade using the above network setting immediately.

2. Change the network settings.

Enter your selection : (1-2,enter for abort): 1
```

Select **0** in the sub-menu to load the firmware image via LAN, and then enter the file name of the firmware to start the firmware recovery.

```
Load method select :

0. Load from LAN

1. Load from serial with Xmodem

q. Abort select.

Please select item : 0

Please input load image name..

Default file name : AWK-4121.rom

User Input file name : AWK-4121_1.0.rom
```

# **Technical Support Contact Information**

Customer satisfaction is our number one concern, and to ensure that customers receive the full benefit of our products, Moxa Internet Services has been set up to provide technical support, driver updates, product information, certification status, installation guide and user's manual updates.

The following services are provided:

- E-mail for technical support: support@moxa.com (Worldwide) support@usa.moxa.com (The Americas)
- World Wide Web (WWW) Site for product information: http://www.moxa.com